1 COOPERATIVE INSURANCE SYSTEM OF THE PHILIPPINES LIFE AND GENERAL INSURANCE (1 CISP) CISP Bldg., No. 80 Malakas St., Barangay Pinyahan, Diliman, Quezon City Telephone No.: (02) 924-0471 Telefax.: (02) 923-0739 Website: www.cisp.coop



7 MINUTES OF MEETING OF THE FORTY-FOURTH (44<sup>TH</sup>) ANNUAL GENERAL
8 ASSEMBLY/SHAREHOLDERS MEETING OF 1 COOPERATIVE INSURANCE SYSTEM OF THE
9 PHILIPPINES LIFE AND GENERAL INSURANCE (1 CISP) HELD ON <u>APRIL 14, 2018</u>, AT ROYCE
10 HOTEL AND CASINO, CLARK, PAMPANGA

# 12 Attendees (Annex A):

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- 1. Board of Directors
- 2. Members of the Election Committee
- 3. Members of the Audit Committee
- 4. Members of the Mediation & Conciliation Committee
- 5. Members of the Ethics Committee
- 6. Member-Cooperatives
  - 7. 1 CISP Officers, Staff and Marketing Agents
    - 8. External Auditors
- 9. Guests

# **PART I - REGISTRATION**

- A. Registration of delegates and guests started at 8:00 a.m.
- B. iMCoop Presentation by Ms. Lydia Canalija.

# PART II - OPENING PROGRAM

- A. Opening Prayer led by Mr. Edwin Buena.
- B. National Anthem (music-guided)
- C. Cooperative Pledge led by Ms. Nena Linda Magdasang of Avon Independent Managers MPC.
- D. Singing of 1 CISP Hymn
- E. Audio Visual Presentation of the highlights of activities on April 13, 2018.
- F. Acknowledgement of 1 CISP member-shareholders, board of directors, top management and guests by emcee Ms. Jacqueline Macabenlar.

## G. Welcome Remarks

1 CISP President Mr. Roy S. Miclat delivered the welcome remarks. On behalf of the Board of Directors and management, he thanked all the delegates in coming all the way to Clark, Pampanga to participate in the 44<sup>th</sup> Annual General Assembly. He said that everyone are not only proud Filipinos but proud to be 1 CISP as everybody were wearing the 1 CISP GA shirt. This shows that general assembly believed to be the great third path highlighting that a prosperous Philippines is a Cooperative Philippines.

# PART III - BUSINESS PROPER

# 4748 I. CALL TO ORDER

Chairman BGen. Teodoro P. Evangelista (Ret), called the meeting to order at 09:54 a.m.

# 52 II. PROOF OF DUE NOTICE 53

As proof of due notice, Atty. Lyman Manzanares informed the general assembly that the membershareholders were duly notified on March 1, 2018 through the following modes: 1) announcement of the holding of 44<sup>th</sup> Annual G.A. in the 1 CISP website; 2) electronic announcement/emails and 3) publication in the Philippine Star. All of these methods satisfied the requirement of Sec. IV Art VI of the 1 CISP By-laws which require that the "members entitled to vote must be duly notified of the holding of a general assembly not later than 20 days thereof."

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62 63	III.	DETERMINATION OF QUORUM
64 65 66 67		Atty. Manzanares certified that there were 4,763,523 total number of shares which is equivalent to 77.46% of the 6,149,378 total capital shares of 1 CISP being represented by 155 coop-members entitled to vote who were present on the general assembly. Accordingly, a quorum was present to hold the 44 <sup>th</sup> Annual General Assembly.
68 69 70	IV.	APPROVAL OF THE AGENDA FOR THE 44 <sup>TH</sup> ANNUAL GENERAL ASSEMBLY/ SHAREHOLDERS MEETING
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72		No other comments or questions was raised therein, Mr. Ramon L. Follosco of Sangguniang
73 74		Panlungsod MPC moved for the approval of the agenda and duly seconded by Mr. Danilo Tagalog of Davao City Water District Employees MPC. Thus, the following Resolution was adopted, to wit:
75		of Duvido City Water District Employees will e. Thus, the following resolution was adopted, to will
76		G.A. RESOLUTION NO. 01 S. 2018
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78		BE IT RESOLVED, AS IT IS HEREBY RESOLVED that the agenda matters
79		of today's 44th Annual General Assembly/Shareholders Meeting of
80		1 Cooperative Insurance System of the Philippines Life and General Insurance
81		(1 CISP), as presented,
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83		BE, AS IT IS HEREBY, APPROVED.
84 85	v	CONSIDERATION/APPROVAL OF THE MINUTES OF THE 43RD ANNUAL GENERAL
86	v.	ASSEMBLY/SHAREHOLDERS MEETING
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88		Considering that the Minutes of the 43 <sup>rd</sup> General Assembly were sent in advance to the member-
89		shareholders, Mr. Edwin Quisido of Iligan Cement MPC moved to dispense the reading of the
90		same. Likewise, Ms. Sally V. Vitug of Masisit Dacal Livelihood Cooperative moved for the approval
91		of the minutes of the 43 <sup>rd</sup> General Assembly held on April 8, 2017 and severally seconded. Thus,
92		the following Resolution was approved, to wit:
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94		G.A. RESOLUTION NO. 02 S. 2018
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96		BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the member-
97		shareholders approved the minutes of the 43 <sup>rd</sup> Annual General
98		Assembly/Shareholders Meeting of 1 Cooperative Insurance System of the
99 100		Philippines Life and General Insurance (1 CISP) held on April 8, 2017, as
100		presented,
102		<b>BE, AS IT IS HEREBY, APPROVED.</b>
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104	VI.	MATTERS ARISING FROM THE MINUTES
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106		None was taken up.
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108	VII.	<b>CONFIRMATION OF THE BOARD RESOLUTIONS FOR THE YEAR 2017</b>
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110		Atty. Manzanares informed the general assembly that there are one hundred forty-two (142) Board
111		Resolutions for the year 2017 wherein eight (8) resolutions pertain to insurance business, thirty-five
112		(35) resolutions pertain to cooperative business, twenty-three (23) resolutions pertain to board
113 114		policies, twelve (12) resolutions pertain to housekeeping and thirty-eight (38) resolutions pertain
114		to human resources and other related acts. The summary of all Board Resolutions for Calendar Year 2017 was printed in the annual report. Accordingly, Mr. Gil Gilot of PERA MPC moved for their
115		confirmation by the general assembly duly seconded by Mr. Mario F. Jaraulla of Amoros Farmers
117		MPC. Thus, the following Resolution was approved, to wit:
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123 G.A. RESOLUTION NO. 03 S. 2018
124125BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that all Resolutions126adopted and/or approved by the Board of Directors for Calendar Year 2017,127be confirmed and ratified,
128 129 BE, AS THEY ARE HEREBY, APPROVED.
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131 VIII. CONSIDERATION/APPROVAL OF ANNUAL REPORTS
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A. JOINT REPORT OF THE BOARD OF DIRECTORS AND MANAGEMENT FOR THE
134 YEAR 2017
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136 With the aid of audio visual presentation, the joint report was presented to the general
assembly. Its full text was printed in the Annual Report, highlights of which, are as follows:
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139 1. Assets Growth, Asset Quality, and Liquidity – The remarkable growth of 1 CISP resources in
the last five years from 2013 to 2017, the highest annual growth was registered in 2014, at 73%,
and the same growth rate happened in 2016. With a bigger base in 2016, our 2017 asset increase
142 was at a lower clip of almost 49%, but is still way above the industry average growth rate.
143 Norr Total Assats Liquid Assats

Year	Total Assets	Liquid Assets
	(in mil)	(in mil)
2017	1552.59	1399.31
2016	1040.30	963.66
2015	559.05	489.76
2014	400.76	343.67
2013	231.24	168.88

Profitability - From a net loss of P1.38 million in 2013, the net surplus increased to a robust P160.46 million in 2017. The ratio of admin costs, which consists of the salaries and benefits and other expenses versus the gross revenue, has improved substantially from 31% in 2013 to 12% in 2017. This proves the efficiency of the board of directors and management in managing the business, our business.

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	In Million						
Item	2017	2016	2015	2014	2013		
Gross Revenue	534.95	427.33	333.00	300.65	205.98		
Cost and Expenses	374.49	311.32	244.19	238.63	207.36		
Net Surplus	160.46	116.01	88.81	62.02	-1.38		

From a negative bottom line in 2013, 1 CISP made a huge turn-around in 2014. It continued posting remarkable bottom lines in the next three years as well, the highest of which was in the recent year, 2017, with a 31% profitability. With the remarkable performance of 1 CISP in the last 4 years, prompted our shareholders to increase their capital contribution in 2017 which resulted to the decrease of our dividend rate and patronage/experience refund rate from 14% and 10.52% in 2016 to 12% and 9.39% in 2017.

<u>Item</u>	<u>2017</u>	<u>2016</u>	<u>2015</u>	<u>2014</u>
Profitability Rate	31%	27.2%	26.7%	20.6%
Dividend Rate	12%	14%	13.75%	13%
Patronage/Experience Refund Rate	9.39%	10.52%	8.86%	7.26%

160 3. Expense distribution - On the average, claims paid accounted for 46% of the total cost and expenses of 1 CISP. Please note the increasing proportion of claims paid to total expenses, from 43% in 2014 to 46% in 2015, to 50% in 2016 while it decreased to 45% in 2017.
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Item	<u>2017</u>	<u>2016</u>	<u>2015</u>	<u>2014</u>
<b>Claims Paid</b>	45%	50%	46%	43%
Salaries	10%	8%	8%	7%

Service Fee	22%	19%	20%	20%
Increase in Capital	14%	16%	19%	18%
Other Expenses	8%	7%	7%	12%

165 **Stability** – RA No. 10607, otherwise known as the Amended Insurance Code of the Philippines, requires insurance companies to increase their net worth to P550 million by 2016, to P900 166 million by 2019 and P 1.3 billion by 2022. As of the end of 2017, the net worth of 1 CISP is at 167 P1.069 billion which is compliant to the required net worth as of the end of 2019. As a 168 cooperative, 1 CISP is considered compliant if its net worth amounted to 50% to what is set by 169 170 law, or at P 450 million in 2019 and P 650 million in 2022. As of the end of 2017, 1 CISP already 171 met the net worth requirement set for 2019 pursuant to RA No. 10607 even without the 50% set 172 for cooperative insurance. 173

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Item	<u>2017</u>	<u>2016</u>	<u>2015</u>	<u>2014</u>	<u>2013</u>
Net Worth	1069.27	698.9	318.28	250.46	64.52
Paid-up Capital	951.03	599.63	244.81	202.78	176.48

5. Membership Growth - In 2013, there were 8 member-cooperatives that withdrew their 175 176 membership from 1 CISP. At that time, there were also member-cooperatives that ceased patronage and support. In 2014, 1 CISP was able to recruit 48 new cooperatives that saw the 177 opportunity in supporting our direction of "Renewing Itself through Efficiency and Good 178 Governance". In 2015, with the theme of "Sustaining Growth and Stability through Service 179 Ouality", 1 CISP attracted 51 new member-cooperatives. And by 2016, with 1 CISP embracing 180 181 the theme of "Securing Lives... Securing Future," 1 CISP generated 82 new members. By 2017, 182 116 more cooperatives were invited in as new members, and, we are confident that with our aggressive campaign this year, there will be more coops coming in, in the next few months as 183 184 we embrace our theme for this year's general assembly, "Leadership and Innovation: 185 Sustaining Growth, Empowering Communities".

> As of December 31, 2017, 1 CISP is owned and being patronized by a total of 2,821 membercooperatives catering to a total of 922,157 individual members.

- 6. **Human Resource Development** In its continuous pursuit of excellence in Human Resource and in preparation for its expansion, 1 CISP implemented a comprehensive and holistic program that is expected to enhance and build the capacity and capability of its personnel. A total of 49 seminars, workshops, and conferences, both domestic and international, were attended by the board of directors, department managers, supervisors, marketing personnel, and rank and file personnel to update and upgrade their knowledge and skills in their respective areas of operation.
  - 7. **Cooperative Social Responsibility (CSR)** 1 CISP strongly values community involvement, and therefore advocates programs that aim to improve the lives of individuals and the environment. The following are the various CSR activities conducted by 1 CISP in 2017:
    - Group CSRs have been organized, wherein the employees of 1 CISP have been divided into four groups with different CSR activities.
      - On October 12-13, 2017, one of the groups has visited an Aeta Community in Nabuklod, Pampanga. The team has arranged a feeding program and a seminar on maternity health and child mortality. Furthermore, medicines and school supplies have also been donated to the participants.
    - A medical mission has also been conducted on November 2 and 3, 2017 and the participants of this event were from Brgy. Tumana, Sta. Maria, Bulacan. The mission included a talk on health and sanitation, and disaster risk preparedness, as well as free check-ups, tooth extractions, and medicines for those who were present.
- A Leadership Training workshop has been given by one of the groups to the senior high school students of Perez National High School in Perez, Quezon City on November 28 and 29, 2017. Ms. Jackelyn Ballena, the HR/OD Head of 1 CISP, was the speaker for the workshop.

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An HIV seminar has been conducted among 80 students of Krus na Ligas High School

students on December 1, 2017. The topics included the prevention of HIV and how it's

acquired. In addition, the CSR team has also donated food and supplies to the HIV

• A tree planting activity has been organized last September 23, 2017 in Tanay, Rizal, wherein

• 1 CISP has also given a donation to Caritas Manila, Inc., an organization that helps send

• Finally, 1 CISP has donated to Handog ng Pagmamahal Association Inc. Children's Joy

8. Linkages and Network Building – 1 CISP continues to participate in the seminars/workshops

being sponsored for the foundation for the Advancement of Life insurance around the World

(FALIA) in Yokohama, Oriental Life Insurance Cultural Development Center, the Institute of

Actuaries of Japan, International Cooperative and Mutual Insurance Federation (ICMIF) and

International Cooperative Alliance (ICA). These exchanges of Directors, Officers and Personnel

enabled us to learn from the experiences of participating countries and eventually gave us a

better outlook in formulating the strategic course of 1 CISP. Our partnership with Model

Cooperative Network (MCN) in Mindanao expanded our reach and increased our network.

MCN provided a total of 21 seminars/trainings/workshops to our member-cooperatives in Mindanao. The enhancement in the capacity and capability of the board of directors and

employees of our member-cooperatives will assure the financial viability and sustainability

and ensure continued service to their individual members. Our patronizing members get full

subsidy while non-patronizing members get 50% subsidy. 1 CISP has allocated the amount of P4 million to support the training program for 2017-2018. Lastly, 1 CISP is an active member

of the Philippine Life insurance Association (PLIA), Home Office Underwriters Association of

the Philippines (HOLUAP), People Management Association of the Philippines (PMAP), and

Life Insurance Claims Association of the Philippines (LICAP). We actively participate in the

Cooperative Health Management Federation (CHMF) - The CHMF or "1 Coop Health"

sustained its growth and expanded its reach as individual members' enrollment increased to

23,843 coming from 81 member-coops in 2017 compared to 6,711 of 34 member coops in 2016.

Barely three years in operation, but already made a remarkable growth of almost 6 times the

no. of enrollment from its first year of operation. This resulted from our active support in marketing the products and services offered by 1 Coop Health. In 2017, 1 CISP generated a total

of P2.44 million as gross premium from the life and accident coverage of their 23,843 individual

member-subscribers. We continuously assist 1 Coop Health in promoting its products and

services as part of our commitment to provide affordable and quality risk protection and

pending the release of the Insurance Commission of our license to operate as a composite insurance. We are now strongly marketing non-life insurance products such as motor vehicle,

fire, surety bonds, and personal accident, including the hot-selling "Home Protect" – a

personal accident cover that will provide assistance in the event that the insured experienced

fire and other calamities (e.g. flood, earthquake). We were able to generate non-life premium

of P51.96 million in 2017 from P20.14 million in 2016, from which 1 CISP earned a service fee

of P1.1 million. Part of the target of our marketing team for 2018 is to generate non-life

and Success", recognized and appreciated the tireless effort and unparalleled drive of the Board

of Directors, Committees and Management to continuously improve and exceed expectations in achieving organizational goals. The theme for 2018 is, "Leadership and Innovation:

1 CISP 44th Annual General Assembly\_April 14, 2018 Page 5 of 14

11. 2017 Theme – Last year's theme, "People, Purpose, and Passion: Key to Continuous Growth

10. Non-life Insurance – Merger of R&B Insurance Corporation with 1 CISP is now in process

various activities of these associations to learn the best practices in the insurance industry.

Foundation, and Alay sa may mga Kapansanan Association, in three separate Christmas

Caroling events on December 15, 19 and 20, wherein groups of kids and teenagers have sung

underprivileged youth to collage. This donation has enabled 1 CISP to sponsor 12 students

patients of Hospicio de San Juan.

the employees have planted a total of 700 seedlings.

Christmas Carols as a way of giving thanks to the company.

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production of at least 20%.

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278	Sustaining Growth and Empowering Communities", highlights the two critical factors that will
279	ensure the continued growth and increase its impact on the communities where our member-
280	cooperatives are present. It is with conviction that 1 CISP will always strive for excellence and
281	continue to touch the lives of Filipino cooperators.
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283	12. Other initiatives:
284	• 1 CISP together with the other big 3 coops in the country, FICCO, ACDI, and SDCC provided
285	financial assistance to support the operations of Philippine Cooperative Central Fund (PCF),
286	a federation based in Cebu City.
287	• 1 CISP is also extending financial assistance through loans with minimal interest rate as our
288	way of support to coop members.
289	• 1 CISP signed a Memorandum of Agreement with PCF in the compliance of RA 9510 also
290	known as the Credit Information System Act (CISA) of 2008 with the end goal of assisting
291	
	our coop members to comply with the mandate of the law.
292	• 1 CISP purchased a 523.70sq.m. Lot in Quezon City where a 6-storey green building will be
293	constructed which will house our main office soon.
294	• 1 CISP opened its first branch in Cagayan de Oro last quarter of 2017 although we are still
295	currently holding office in our existing field office, we will be transferring to our recently
296	bought building within this year. The branch will handle the operations in Regions 9, 10, and
297	CARAGA.
298	• Merger of 1 CISP with FICCO MBA was consummated in 2017 and we are in the process of
299	finalizing the merger of 1 CISP with R&BIC. We are now waiting for the issuance by the
300	Insurance Commission on the license for 1 CISP to operate as a composite insurance.
301	• Exploratory talks on merger has been revived with the top management of 1 CISP and
302	CLIMBS on our dream of having only one coop insurance that will service the insurance
303	needs of the cooperative sector in the country. With our proven track record in the last four
304	years, coupled with our aggressive marketing campaign, we are confident that we can really
305	bring 1 CISP to greater heights in the years to come and contribute in the achievement of our
306	goal - "A prosperous Philippines is a Cooperative Philippines". Let us be one in achieving
307	this ultimate goal as our contribution in poverty reduction, wealth redistribution, and nation-
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308	building for our country.
308 309	building for our country.
308 309 310	building for our country. Consequently, Mr. Mario F. Jaraulla of Amoros Farmers MPC moved for the approval of the Joint
308 309 310 311	building for our country. Consequently, Mr. Mario F. Jaraulla of Amoros Farmers MPC moved for the approval of the Joint Report duly seconded by Mr. Bartolome Barredo Sr. of Malaybalay City Employees MPC. Thus,
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308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324	<ul> <li>building for our country.</li> <li>Consequently, Mr. Mario F. Jaraulla of Amoros Farmers MPC moved for the approval of the Joint Report duly seconded by Mr. Bartolome Barredo Sr. of Malaybalay City Employees MPC. Thus, the following Resolution was approved, to wit:</li> <li>G.A. RESOLUTION NO. 04 S. 2018</li> <li>BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the Joint Report of the Board of Directors and Management detailing the results of 1 CISP operation for the Year 2017, as presented and discussed,</li> <li>BE, AS IT IS HEREBY, APPROVED.</li> <li>B. APPROVAL OF THE 2017 AUDITED FINANCIAL STATEMENTS EVP/COO Ms. Cecilia M. Laguna, presented the 2017 Audited Financial Statements, printed</li> </ul>
308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325	<ul> <li>building for our country.</li> <li>Consequently, Mr. Mario F. Jaraulla of Amoros Farmers MPC moved for the approval of the Joint Report duly seconded by Mr. Bartolome Barredo Sr. of Malaybalay City Employees MPC. Thus, the following Resolution was approved, to wit:</li> <li>G.A. RESOLUTION NO. 04 S. 2018</li> <li>BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the Joint Report of the Board of Directors and Management detailing the results of 1 CISP operation for the Year 2017, as presented and discussed,</li> <li>BE, AS IT IS HEREBY, APPROVED.</li> <li>B. APPROVAL OF THE 2017 AUDITED FINANCIAL STATEMENTS</li> <li>EVP/COO Ms. Cecilia M. Laguna, presented the 2017 Audited Financial Statements, printed in pages 45 to 87 of the Annual Report. She read the unqualified opinion of the independent</li> </ul>
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308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 331 332 333	building for our country. Consequently, Mr. Mario F. Jaraulla of Amoros Farmers MPC moved for the approval of the Joint Report duly seconded by Mr. Bartolome Barredo Sr. of Malaybalay City Employees MPC. Thus, the following Resolution was approved, to wit: G.A. RESOLUTION NO. 04 S. 2018 BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the Joint Report of the Board of Directors and Management detailing the results of 1 CISP operation for the Year 2017, as presented and discussed, BE, AS IT IS HEREBY, APPROVED. B. APPROVAL OF THE 2017 AUDITED FINANCIAL STATEMENTS EVP/COO Ms. Cecilia M. Laguna, presented the 2017 Audited Financial Statements, printed in pages 45 to 87 of the Annual Report. She read the unqualified opinion of the independent auditor Reyes Tacandong & Co., presented the Balance Sheet, Statement of Operation, Changes in Equity and the cash flow. The highlights of the 2017 AFS are as follows: ASSETS 2017 2016 Current Assets Cash and Cash Equivalents P 704,016,339 P 738,363,848 Short-term Investments 333,477,637 66,390,666 Insurance Receivables 13,241,718 42,501,854
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308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 326 327 328 329 330 331 332 331 332 333 334	building for our country. Consequently, Mr. Mario F. Jaraulla of Amoros Farmers MPC moved for the approval of the Joint Report duly seconded by Mr. Bartolome Barredo Sr. of Malaybalay City Employees MPC. Thus, the following Resolution was approved, to wit: G.A. RESOLUTION NO. 04 S. 2018 BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the Joint Report of the Board of Directors and Management detailing the results of 1 CISP operation for the Year 2017, as presented and discussed, BE, AS IT IS HEREBY, APPROVED. B. APPROVAL OF THE 2017 AUDITED FINANCIAL STATEMENTS EVP/COO Ms. Cecilia M. Laguna, presented the 2017 Audited Financial Statements, printed in pages 45 to 87 of the Annual Report. She read the unqualified opinion of the independent auditor Reyes Tacandong & Co., presented the Balance Sheet, Statement of Operation, Changes in Equity and the cash flow. The highlights of the 2017 AFS are as follows: <u>ASSETS</u> Cash and Cash Equivalents Cash and Cash Equivalents Sa33,477,637 66,390,666 Insurance Receivables I3,241,718 42,501,854 Reinsurance Assets I9,653,111 12,732,185

338	Other current assots	1,260,479	1,239,860
339	Other current assets Total Current Assets	1,157,495,019	905,526,394
340		1,107,150,015	, , , , , , , , , , , , , , , , , , ,
341	Noncurrent Assets		
342	Loans Receivable	P 52,000,000	Р -
343	Financial assets at cost	26,881,501	9,462,053
344	Financial Assets at amortized cost	258,759,083	109,989,453
345	Property and Equipment:		
346	At revalued amounts	38,946,133	9,150,000
347	At cost	18,504,879	6,175,088
348 349	<u>Total Noncurrent Assets</u> TOTAL ASSETS	<u>395,091,596</u> <u>P 1,552,586,615</u>	<u>134,776,594</u> <u>P 1,040,302,988</u>
350	IOTAL ASSETS	<u>1   1,332,380,013</u>	<u>1 1,040,302,988</u>
351	<u>LIABILITIES</u>	2017	<u>2016</u>
352	Current Liabilities	<u>=017</u>	
353	Insurance Contract Liabilities	P 279,171,020	P 215,055,995
354	Dividend and Patronage Refund Payable	159,625,907	105,944,535
355	Due to reinsurers	12,251,844	7,696,415
356	Other Current Liabilities	27,202,391	10,097,834
357	Total Current Liabilities	478,251,162	338,794,779
358			
359	Noncurrent Liability		
360	Net Retirement Liability	5,066,291	2,608,370
361	TOTAL LIABILITIES	483,317,453	341,403,149
362		0015	0016
363	EQUITY	<u>2017</u>	<u>2016</u>
364 365	Capital Stock	P 951,029,200	P 599,631,400
366	Contributed Surplus Revaluation Surplus	85,298 6,150,000	85,298 6,755,702
367	Cum. unrealized gain on financial assets	0,150,000	858,151
368	Cum. remeasurement loss on ret. Liability	-	(6,234,760)
369	Statutory funds:		(0,204,700)
370	General Reserve Fund	60,254,212	50,424,812
371	Optional Fund	27,537,282	22,723,521
372	Cooperative Educ. and Training Fund	12,361,449	17,006,807
373	Community Development Fund	11,851,721	7,648,908
374	Total Equity	1,069,269,162	698,899,839
375	TOTAL LIABILITIES AND MEMBER'S EQUITY	<u>P 1,552,586,615</u>	<u>P 1,040,302,988</u>
376			
377	REVENUE	<u>2017</u>	<u>2016</u>
378	Gross Premiums on Insurance Contracts	P 553,264,813	P 442,456,324
379	Reinsurer's share on of GP on ins. Contracts	(35,894,823)	(26,443,378)
380	Net Insurance Premiums	517,369,990	416,012,946
381 382	Interest Income Other Income	15,283,600 2,295,748	9,789,517 1 532 170
383	TOTAL REVENUES	<u>534,949,338</u>	<u>1,532,170</u> <u>427,334,633</u>
384	IOTAL REVENCES	<u>554,949,556</u>	<u>427,004,000</u>
385	<b>BENEFITS, CLAIMS AND EXPENSES</b>		
386	Benefits and claims on insurance contracts	169,331,311	156,173,448
387	Increase in legal policy reserves	53,000,000	49,000,000
388	Salaries and benefits	37,469,229	26,323,092
389	Collection cost	51,988,873	35,524,172
390	Commission Expense	32,242,079	22,815,375
391	General and administrative expenses	27,175,770	19,174,999
392	Depreciation	3,283,367	2,309,515
393	Total Benefits, Claims and Expenses	374,490,629	311,320,601
394	NET SURPLUS	<u>P 160,458,709</u>	<u>P 116,014,032</u>
395			
396	ALLOCATION OF NET SURPLUS	101 040 000	
397	Dividend and patronage refund payable	131,243,029	87,553,064
398	General reserve fund	16,780,130	11,601,403

1 CISP 44<sup>th</sup> Annual General Assembly\_April 14, 2018 Page 7 of 14

399	Optional Fund			4,813,761	5,258,162
400	Cooperative education and	training fund		2,808,028	8,120,982
401	Community development fu	ind		4,813,761	3,480,421
402				<u>160,458,709</u>	<u>116,014,032</u>
403 404	Consequently, Ms. Marites M. I	Bartolome of M	larivolos Publi	ic Market Deve	Ionment Cooperative
405	moved for the approval of the 2				
406	Rana of Memorial Services Coop				
407	2017 AFS, to wit:			-	
408		G.A. RESOLU	JTION NO. 05	5 S. 2018	
409 410	BE IT RESOLVED		HERERV RES	OLVED that	the Audited
410	Financial Statements				
412	and General Insura				
413	as presented to, and	discussed by,	the General As	ssembly,	
414					
415 416	<b>BE, AS IT IS HERE</b>	BY, APPROVE	LD.		
417	C. APPROVAL OF THE AUD	IT COMMITT	EE REPORT F	OR THE YEAF	R 2017
418					
419	Ms. Wilma L. Gidaya, Cha				
420 421	committee under page 88 o				
421 422	operations for year 2017, w counts, and minutes of meet				
423	had also discussed its audit				
424	already acted upon.	0		0	
425	No objection or question w				
426	Cooperative Federation mo				
427 428	seconded by Mr. Samson Ca approved, to wit:	brillos of Alliec	a Services MPC	. Thus, the follo	wing Resolution was
429	upproved, to wit.	G.A. RESOLU	JTION NO. 06	5 S. 2018	
430					
431	BE IT RESOLVED,				
432 433	Audit Committee or				of the 1 CISP
433 434	for Calendar Year 20	J17, as presente	ed and discuss	ea,	
435	<b>BE, AS IT IS HERE</b>	BY ACCEPTEI	O AND APPR	OVED.	
436 437	D. PROPOSED BUDGET FOR	R THE YEAR 2	018		
438	2				
439 440	EVP/COO Laguna presente	d the Proposed	l Budget for Ye	ear 2018, as follo	ows:
440		BUDGET 2017	ACTUAL 2017	VARIANCE	PROPOSED BUDGET 2018
	<u>REVENUES</u>				
	Gross Prem. on Ins. Contracts	505,000,000	553,264,813	48,264,813	719,300,000
	Reinsurer's share of gross	(22,000,000)	(35,894,823)	(13,894,823)	(46,700,000)

Remburer 5 Share of gross	(22,000,000)	(55,074,025)	(10,0) +,020)	(10,700,000)
prem.				
Net Insurance premiums	483,000,000	517,369,990	34,369,990	672,600,000
Investment Income	12,000,000	15,283,600	3,283,600	25,300,000
Other Income	2,000,000	2,295,748	295,748	1,100,000
	497,000,000	534,949,338	37,949,338	699,000,000
<b>BENEFITS AND EXPENSES</b>				
Increase (decrease) in LPR	50,000,000	53,000,000	3,000,000	67,300,000
Gross benefits and claims paid	172,000,000	169,331,311	(2,668,689)	220,200,000
Net Ins. benefits and claims	222,000,000	222,331,311	331,311	287,500,000
Commission	67,700,000	84,230,952	16,530,952	107,600,000
Compensation and Benefits	44,700,000	42,856,838	(1,843,162)	66,600,000
Utilities	4,800,000	3,156,005	(1,643,995)	4,700,000
Depreciation	3,300,000	3,283,367	(16,633)	9,000,000
	1 OLOD 14	10	1 4 11 4 11	111 0010 0 01

1 CISP 44<sup>th</sup> Annual General Assembly\_April 14, 2018 Page 8 of 14

Postage, Telephone & Telegram	2,300,000	1,802,005	(497,995)	2,500,000
Travelling Expenses	2,900,000	2,714,654	(185,346)	3,500,000
Prof., Legal & Audit Fee	3,000,000	2,141,279	(858,721)	3,000,000
Printing, Stationery & Supplies	1,500,000	1,022,558	(477,442)	1,600,000
Officers Hon. and Allowance	1,200,000	1,937,225	737,225	2,500,000
Conference and Sales Meeting	2,900,000	2,586,111	(313,889)	2,800,000
Rep. and Entertainment	2,000,000	1,489,220	(510,780)	2,100,000
Mem. and Association Dues	1,000,000	410,837	(589,163)	1,000,000
Board Meeting Expenses	1,300,000	1,418,526	118,526	2,300,000
General Assembly Expenses	1,200,000	1,180,240	(19,760)	3,500,000
Provisions	1,200,000	-	(1,200,000)	1,000,000
Advertising/Donation Exp.	1,700,000	1,330,908	(369,092)	1,800,000
General and admin expenses	<u>1,300,000</u>	<u>609,593</u>	<u>(690,407)</u>	<u>800,000</u>
NET SURPLUS (LOSS)	366,000,000	374,501,629	8,501,629	503,800,000
	131,000,000	160,447,709	29,447,709	195,200,000

442 Mr. Cesar Usigan of Countryside Builders MPC raised his observation specifying that in the budget 443 for 2017 vs. 2018, there was an increase in the budget for the general assembly from P1.2 million to 444 P3.5 million. Chairman Evangelista explained that as 1 CISP will now be conducting a two-day 445 activity in celebrating its annual general assembly, it really demands additional cost depending on 446 the venue and the resource speakers to be invited. The board and management treat this activity as 447 an investment and that the general assembly deserve the best and a good venue considering the 448 result of its profitability.

450 Mr. Fred A. Picar of Xavier University Community Credit Cooperative also asked the basis for the 451 proposed budget. Chairman Evangelista replied that the proposed budget are projections. The 452 board and management spent a lot of time in discussing the budget for year 2018. Doing so, the 453 budget will normally and proportionally increase with respect to the revenues, additional 454 manpower and its strategic plan.

Ms. Nena Linda Magdasang of Avon Independent Managers MPC inquired the reason of exceeding
the budget for benefits and expenses for year 2017 from P366,000,000 with actual expenses of
P374,501,629. EVP/COO Laguna explained to the assembly that the major item that causes the
increase on the actual performance of 2017 versus the budget is the commission. She also added
that as the actual revenue exceeded beyond the target, the commission expense follows.

462 Mr. Frederico Blanco of San Francisco Government Workers MPC also asked if R&B Insurance 463 Corporation was included in the presented financial updates of 1 CISP for year 2017. EVP/COO 464 Laguna clarified that it is not yet included in the financial data because the merger with R&B 465 Insurance Corporation is not yet consummated and still finalizing all the documentary 466 requirements. With regard to its performance for year 2017, the result of the operation is good and 467 profitable.

469 Consequently, Mr. Mario F. Jaraulla of Amoros Farmers MPC moved for the approval of the
470 proposed budget for year 2018 which was severally seconded. With that, the general assembly
471 unanimously approved the proposed budget. Thus, the following Resolution was adopted, to wit:

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### 473 474

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# G.A. RESOLUTION NO. 07 S. 2018

**BE IT RESOLVED, AS IT IS HEREBY RESOLVED,** that the proposed Budget for Calendar Year 2018 as presented to, and deliberated on, by the General Assembly of 1 Cooperative Insurance System of the Philippines Life and General Insurance (1 CISP),

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485

### **BE, AS IT IS HEREBY, APPROVED.**

### 482 IX. APPROVAL OF DISTRIBUTION OF NET SURPLUS FOR THE YEAR 2017

484 President Miclat presented the following allocation of net surplus for Calendar Year 2017:

486		NET SURPLUS		160,458,708.51	
487		General Reserve Fund	16,780,129.90		10.46%
488		Reserve for Education & Training			1.75%
489		Community Development Fund	4,813,761.26		3.00%
490		Optional Fund	4,813,761.26	29,215,679.81	3.00%
491		DISTRIBUTABLE SURPLUS		131,243,028.70	<b>81.79</b> %
492					
493		<b>APPROPRIATIONS:</b>			
494		Patronage Refund		13,124,302.87	10.00%
495		Experience Refund		35,435,617.75	27.00%
496		Amount Available for Dividend		82,683,108.08	63.00%
497		For Preferred Shares	160,023,358.87	9,290,732.23	4% & 6%
498		For Common Shares       100,023,536.37       9,290,732.23       4% & 0%         611,602,978.12       73,392,375.84       12.00%			
499					
500		No question or comment was raised on the p	proposed allocati	ion of net surplu	s thus Mr Danilo
501		Tagalog of Davao City Water District Emplo			
502		appropriations as presented and discussed,			
502		Resolution was adopted, to wit:	which was seve	faily seconded, i	inus, the following
503		Resolution was adopted, to wit.			
		C A DESOL		C 2010	
505		G.A. KESUL	UTION NO. 08	5. 2018	
506			1 1 1		·
507		WHEREAS, as a result of the			
508		Insurance System of the Philippin			
509		operation for Calendar Year 2017,		incial Statements	recorded a
510		net surplus of <b>Php 160,458,708.51</b> ;	;		
511					
512		WHEREAS, the Board of Direc			
513		Assembly recommended for the	approval of the	e Member-Sharel	nolders the
514		allocation of net surplus which i	nclude statutory	/mandatory res	erves, land
515		acquisition and building impre	ovement and/c	or construction,	patronage
516		refund, experience refund and div			
517			1		
518		WHEREFORE, FOREGOING	PREMISES	CONSIDERED,	BE IT
519		<b>RESOLVED, AS IT IS HEREBY</b>			
520					
521		approved the abovementioned distribution of net surplus as presented and discussed and the following appropriations for dividend, patronage refund,			
522		and experience refund for the yea			
523		und experience refund for the yea	i chucu Decenii	ei 01, 2017, to Wi	
523		<b>RESOLVED FURTHER</b> , that th	e distribution o	f cash dividend	to 1 CISP
525		member-shareholders shall take			
526		Insurance Commission of the allo		, T TT	val by the
527		insurance commission of the and	cation of net sur	pius.	
		DE ACITICIEDEDV ADDON	TD		
528		BE, AS IT IS HEREBY, APPROV	ED.		
529	v	A DOGINITMENT OF EVTERNIAT AT INTEGRA		D 3010	
530	х.	APPOINTMENT OF EXTERNAL AUDITOR	TOK THE YEA	n 201ð	
531				<i>с</i> · г · т · 11	
532		On the recommendation of the Board and ma	0		
533		MPC moved for the approval to retain the au			
534		external auditor for Calendar Year 2018, duly			Memorial Services
535		Cooperative Federation, thus, the following R	esolution was ac	lopted, to wit:	
536					
537		G.A. RESOI	LUTION NO. 09	S. 2018	
538					
539		BE IT RESOLVED, AS IT IS			
540		Insurance System of the Philipp			
541		re-engage the audit services of Re	yes Tacandong &	c Co. as 1 CISP In	dependent
542		Auditors for Calendar Year 2018,	2		
543					
544		<b>BE, AS IT IS HEREBY, APPROV</b>	ED.		
545					
546					

### 547 XI. APPROVAL OF FIVE-YEAR STRATEGIC PLAN (2018-2022)

The Five-Year Strategic Plan for 2018 to 2022 was presented in a form of audio video presentation and its texts were printed on page 92 to 94 in the Annual Report. Chairman Evangelista explained that it has been the practice of the board and management to review the strategic plans yearly and revised the strategies based on the operating environment of 1 CISP and how it will pursue the goals set therein.

Thereafter, Mr. Ramon L. Follosco of Sangguniang Panlungsod MPC moved for the approval of the
 Five-Year Strategic Plan, duly seconded by Ms. Marciana Foryasen of Diffun Saranay Development
 Cooperative.

559 With no further questions, the Assembly unanimously approved the Five-Year Strategic Plan for 560 2018 to 2022, thus, the following Resolution was adopted, to wit:

### G.A. RESOLUTION NO. 10 S. 2018

**BE IT RESOLVED, AS IT IS HEREBY RESOLVED,** that the Five Year Strategic Plan for year 2018 to 2022 of 1 Cooperative Insurance System of the Philippines Life and General Insurance (1 CISP), as presented and discussed,

**BE, AS IT IS HEREBY, APPROVED.** 

### G.A. RESOLUTION NO. 11 S. 2018

**BE IT RESOLVED, AS IT IS HEREBY RESOLVED,** that 1 CISP will establish a new Head Office building, as presented and discussed,

#### **BE, AS IT IS HEREBY, APPROVED.**

#### G.A. RESOLUTION NO. 12 S. 2018

**BE IT RESOLVED, AS IT IS HEREBY RESOLVED,** that 1 CISP will establish a branch office in Cagayan de Oro, as presented and discussed,

**BE, AS IT IS HEREBY, APPROVED.** 

#### G.A. RESOLUTION NO. 13 S. 2018

**BE IT RESOLVED, AS IT IS HEREBY RESOLVED,** that 1 CISP will establish branch offices in North Luzon, as presented and discussed,

### **BE, AS IT IS HEREBY, APPROVED.**

#### G.A. RESOLUTION NO. 14 S. 2018

**BE IT RESOLVED, AS IT IS HEREBY RESOLVED,** that 1 CISP will establish a branch office in Davao City, as presented and discussed,

#### **BE, AS IT IS HEREBY, APPROVED.**

### G.A. RESOLUTION NO. 15 S. 2018

**BE IT RESOLVED, AS IT IS HEREBY RESOLVED,** that 1 CISP will establish a branch office in Cebu City, as presented and discussed,

#### **BE, AS IT IS HEREBY, APPROVED.**

608		G	.A. RESOLUTION NO. 16 S. 2018	
609				
610			<b>D</b> , <b>AS IT IS HEREBY RESOLVED</b> , that 1 CISP will establish	
611 612		branch offices in South Luzon, as presented and discussed,		
613		BE, AS IT IS HER	EBY, APPROVED.	
614 615 616	XII.	PRESENTATION OF ELECT	ON GUIDELINES	
617 618 619 620 621		assembly that copies of the Elec the invitation and other pertir	erson of the Election Committee (ELECOM), informed the general ction Guidelines for the 44 <sup>th</sup> Annual General Assembly together with nent documents were sent through electronic communications and nt for a motion to dispense the reading of the election guidelines.	
622 623 624		reading of the election guidel	Carcia of Coops for Christ-Batangas MPC moved to dispense the ines, which was severally seconded. No question or objection was bly unanimously adopted the following Resolution, to wit:	
625 626		G	.A. RESOLUTION NO. 17 S. 2018	
627 628 629 630 631		shareholders appr	<b>D, AS IT IS HEREBY RESOLVED,</b> that 1 CISP member- oved the proposed Election Guidelines for the 44 <sup>th</sup> General n of Officers, as presented,	
632 633		BE, AS IT IS HEREBY, APPROVED.		
	XIII.	ELECTION OF BOARD OF D	DIRECTORS AND COMMITTEE MEMBERS	
636 637 638 639 640		<ul> <li>Mr. Capili announced the election for the following vacant positions:</li> <li>4 Regular Members of the Board of Directors</li> <li>1 Independent Member of the Board of Directors</li> <li>3 Members of the Audit and Inventory Committee</li> <li>3 Members of the Election Committee</li> </ul>		
<ul> <li>641</li> <li>642</li> <li>643</li> <li>644</li> <li>645</li> <li>646</li> <li>647</li> <li>648</li> </ul>		As part of good governance, the general assembly appointed three members as independent observers for the election, namely: Ms. Hyasmin Ruth June C. Azarcon of DMPI Employees Agrarian Reform Beneficiaries Cooperative, Ms. Jarelyn G. Tolosa of City Hall Employees MPC and Mr. Noel Altamirano of UPLB Credit and Development. Cooperative. The independent observers will check the electronic voting system and computers that will be used during the election to ensure that they are free from error and human intervention, as well as the voting results.		
649 650 651 652		running for the position of n	ion as Chairperson of the ELECOM for he was a candidate and ew set of members of the ELECOM. He turned over the floor to member of the committee, to be the Acting Chairperson of the	
653 654 655 656			e presence of the remaining member of the ELECOM, Ms. Karen Ann co convened the ELECOM and announced the qualified candidates:	
657 658		For Regular Members of the Bo	pard of Directors:	
		Name 1. Bacani, Senen C. 2. Evangelista, Teodoro P. 3. Magabilen, Imelda S. 4. Sayo, Antonio L. 5. Que, Benjamin T.	<b>Cooperative/Organization Represented</b> Peace and Equity Foundation ACDI Multipurpose Cooperative USPD Savings and Credit Cooperative/USPD MPC Philippine Chamber of Commerce and Industry First Community Cooperative	
659		~ , ,	J 1	
660		For Members of the Election C Name	ommittee: Cooperative/Organization Represented	

		ga, Alfred T.	Agdao Multipurpose Cooperative
		ili, Danilo M.	Parole and Probation Administration MPC
661	3. Mar	llangit, Roger R.	Barangka Credit Cooperative
661 662	For Me Name		l Inventory Committee: Cooperative/Organization Represented
		uel, Joel L.	Kampilan MPC
		aya, Wilma L.	Immaculate Conception Parish Development Cooperative
663			
664			ral assembly that there must be three (3) candidates to complete the
665			ttee but there were only two (2) who filed their candidacy which
666			n. Under the By-Laws, when there is a vacancy, the Board of Directors
667	will ap	point a member of the	particular committee.
668 660	Mr Dla	neo also stated that the	are is any (1) who filed a condition for the position of Independent
669 670			ere is one (1) who filed a candidacy for the position of Independent itiny of his/her candidacy, it has been disqualified due to lacking of
671			s case, he declared vacancy for the said position.
672	engioni	ity requirements. In th	s case, he declared vacancy for the sald position.
673	Before	the election, the candid	ates gave a brief overview about themselves stating their purpose for
674			ion to the general assembly. On the other hand, one of the candidate,
675			ced and overturned his candidacy to the general assembly for the
676	reason	that he has been very	y busy working with the Philippine Chamber of Commerce and
677			work to do. He said that he was not yet ready to serve for 1 CISP for
678	the mea	antime but hoping to h	ave an opportunity to work with 1 CISP in the near future.
679			
680			ction, the independent observers checked first the voting system and
681 682	the con	nputers to be used. The	reafter, the election of Board of Directors and Committees took place.
682 683 XIV. 684	ANNO	UNCEMENT OF ELE	CTION RESULT BY THE ELECOM
685 686	After a	n hour, the ELECOM a	nnounced and the result of the election, as follows:
687	Regula	r Members of the Boar	rd of Directors
688	0	BGen. Teodoro P. Eva	
689	2.	Imelda S. Magabilen	1,179,808
690	3.	Senen C. Bacani	1,065,745
691	4.	Benjamin T. Que	998,475
692	5.	Antonio L. Sayo	34,867
693	<b>D</b> 1		
694 605		r Members of the Elec	
695 696		Alfred T. Allaga Danilo M. Capili	1,746,236
697		Roger R. Manlangit	1,720,021 1,649,959
698	0.	Roger R. Mariangit	1,017,757
699	Regula	r Members of the Aud	lit & Inventory
700		Wilma L. Gidaya	2,605,359
701		Joel L. Canuel	2,510,857
702			
703			bing the following are hereby declared winners and will assume their
704	-	<b>REGULAR MEMBER</b>	S OF THE BOARD OF DIRECTORS for a period of two (2) years,
705	to wit:	4 1	
706			eodoro P. Evangelista (Ret)
707 708			melda S. Magabilen enen C. Bacani
708			enjamin T. Que
710		4. D	enjamm 1. Que
711	Therefo	ore, based on the forego	bing the following are hereby declared winners and will assume
712			<b>1BERS OF THE ELECTION COMMITTEE</b> , to wit:
713	1		lfred T. Allaga
714			Danilo M. Capili
715			oger R. Manlangit

716 717 718 719 720 721		<ul> <li>Therefore, based on the foregoing the following are hereby declared winners and will assume their post as REGULAR MEMBERS OF THE AUDIT &amp; INVENTORY, to wit:</li> <li>1. Wilma L. Gidaya</li> <li>2. Joel L. Canuel</li> </ul>
722 723		After the proclamation of winners, Mr. Blanco turned over the floor to Chairman Evangelista.
724 725	XV.	NEW BUSINESS
726 727		Chairman Evangelista asked Atty. Manzanares if there are unfinished or new business.
728 729 730 731		Atty. Manzanares replied that there is only one new business and called the attention of Mr. Harold P. Cortez of Sta. Cruz Savings and Development Cooperative to raise his concern to the general assembly.
732 733 734 735 736 737		Mr. Cortez first expressed his gratitude for being part of the 44 <sup>th</sup> Annual General Assembly of 1 CISP. He emphasized and highlighted the role of youth as the source of sustainability and threshold of competitive advantage. Thus, he proposed to have a congress involving the youth in the governance for them to meet and gear up towards leadership and innovation with the theme sustaining growth and empowering communities.
738 739 740 741 742 743 744		Thereafter, Chairman Evangelista acknowledged the proposal of Mr. Cortez and believed that the youth can be the source of sustaining the operation. He even stated that the activity for the 44 <sup>th</sup> Annual General Assembly was intended for the young leaders of the cooperatives and as part of the succession planning. He said that anything that will help 1 CISP towards the goal of sustaining the business including the proposal of Mr. Cortez will be discussed and considered it as one of the program for this coming year.
	XVI.	ADJOURNMENT
747 748		With no other matters to be discussed, the assembly meeting was adjourned at 2:00 p.m.
749 750		Certified True and Correct:
751 752 753		ATTY. LYMAN A. MANZANARES Co-operative Secretary
754 755 756		Attested: TANK RUL BGEN. TEODOR P. IVANGELISTA (RET)
757 758		Chairperson