Telefax.: (02) 923-0739 Website: www.cisp.coop



MINUTES OF THE MEETING 1CISP 46TH ANNUAL GENERAL ASSEMBLY Held on July 25, 2020 via Zoom App

Attendees:

1. 1CISP Member-Shareholders

- 2. Board of Directors
- 3. Cooperative Officers4. Committee Members5. Management and Staff

6. Sales and Marketing Team

7. External Auditors and guests

PART I - REGISTRATION

A. Registration of participants started at 7:00 a.m.

PART II - OPENING CEREMONIES

 A. Opening Prayer led by Fr. Antonio Cecilio T. Pascual, 1CISP Board of Director B. National Anthem (AVP and music-guided)

 C. Cooperative Pledge led by Ms. Anna Marin B. Crisolo, 1CISP MIS Head/Board Secretariat.

 D. Singing of 1CISP Hymn (AVP and music-guided)

 E. Acknowledgement of 1CISP member-shareholders, board of directors, cooperative officers, committee members, management and staff, sales and marketing team and guests.

 F. Presentation of House Rules (AVP and music-guided)

PART III – BUSINESS PROPER

CALL TO ORDER

 I.

Chairperson BGen. Teodoro P. Evangelista AFP (Ret), called the meeting to order at 09:15a.m.

II. PROOF OF DUE NOTICE

As proof of due notice, Co-operative Secretary, Atty. Lyman A. Manzanares informed the general assembly that pursuant to Article VI Section IV of the 1CISP By-Laws, the notice for the annual general assembly together with the agenda, minutes of the meeting of the last GA and e-copy of annual reports were sent electronically to member-shareholders on July 14, 2020, ten (10) days prior to the virtual general assembly meeting.

III. DETERMINATION OF QUORUM

Atty. Manzanares certified that 1CISP is compliant with Article VI Section VI of the By-Laws wherein out of 417 member-shareholders representing **16,360,509** shares, there are 42 member-shareholders present representing **12,804,682** shares which is equivalent to 78% of the total capital shares of 1CISP. Accordingly, a quorum was present to hold the 46th Annual General Assembly. (See Annex A – List of Cooperatives present during determination of quorum)

IV. APPROVAL OF THE AGENDA FOR THE 46^{TH} ANNUAL GENERAL ASSEMBLY

No other comments or questions were raised therein. Thus, Mr. Garibaldi O. Leonardo of Cooperative Health Management Federation, moved for the approval of the agenda, duly seconded by Ms. Maria Corazon E. Vispo of Basud Development Cooperative. Thus, the following Resolution was adopted, to wit:

G.A. RESOLUTION NO. 01 S. 2020

BE IT RESOLVED, AS IT IS HEREBY RESOLVED that the agenda of today's 46th Annual General Assembly/Shareholders Meeting of 1 Cooperative Insurance System of the Philippines Life and General Insurance (1CISP) dated July 25, 2020, as presented,

BE, AS IT IS HEREBY, APPROVED.

V. PRESENTATION OF ELECTION GUIDELINES

Mr. Danilo M. Capili, ELECOM Chairperson, informed the general assembly that a copy of the election guidelines was sent electronically prior to the meeting. He presented the addendum to the election rules and recommended to the general assembly the adoption of the said addendum, as follows:

Rules on Protests:

 1. Only written protests will be entertained and should be duly received within 5 calendar days after the conduct of elections.

2. The ELECOM must act upon the written protest within 15 days upon receipt.3. Due process shall be observed at all times.

 After the presentation, Mr. Mario F. Jaraula of Amoros Farmers MPC, moved for the adoption of the addendum to the election guidelines. However, there have been questions raised from the body.

Questions:

 1. Mr. Isagani B. Daba of First Community Cooperative asked from the ELECOM – would it be fair enough if acceptance of candidates be done one month before the assembly and ELECOM will announce it to all the members specifying if there are questions as to the character of a certain candidate? Then, members may raise it before finalizing the approval?

2. Mr. Isagani B. Daba commented that it will be unfair to the candidates if the addendum to the election guidelines is adopted. He said that if the application for candidacy is

- already processed and approved by the ELECOM, can the committee also overturn the decision of the general assembly?
 - 3. Mr. Isagani B. Daba asked what if the ELECOM will decide one way or the other, and the party complaining is not satisfied with the decision, what actions shall be taken?
 - 4. Ms. Susan P. Ybanez of Consolidated Cooperative Bank asked the ELECOM if is it appropriate to make an addendum to the election guidelines on the day of the general assembly. She also added that the addendum may be implemented on the next general assembly since it will be unfair to the winning candidate if he/she will be contested afterwards. She also stated that protest should be done before the election.

Discussions:

- 1. Mr. Capili said that the proposed addendum to the election guidelines is to complete the process whenever there is a protest and it is in accordance with the By-Laws. He assured that if the addendum is adopted, fairness will be practiced by the ELECOM and due process will be observed at all times. He also said that the addendum is to resolve issues and conflicts first within 1CISP and protest can be done before or after the election.
- 2. Mr. Capili replied that the ELECOM may overturn the decision/votes of the general assembly.
- 3. Mr. Capili stated that the issue/protest maybe elevated to the higher governing body, the Cooperative Development Authority (CDA) if the decision of the ELECOM is unfavorable to involved parties.
- 4. Atty. Manzanares was requested to expressed his opinion by the ELECOM on the issue. Atty. Manzanares explained that based on rule 7 of 9520 and 1CISP By-Laws, election-related controversies are handled by the Election Committee and have the ability to decide. The final arbiter is the Election Committee. He further mentioned that either of the involved parties can go directly to the CDA. The general assembly only elects the board of director. However, election-related cases are definitely different issue. And as far as the legal is concern, they have expressed their opinion on the issue due to the fact that the addendum to the election guidelines is for general application and not for a particular case. Due process will be observed if the addendum will be considered.

Mr. Eduardo G. Martinez of Bukidnon Community Cooperative commented that the questions/discussions had already prolonged the proceedings. He said that the approved agenda are the only items to be discussed and no additional topics (ie. addendum) should be presented during the assembly.

Upon due deliberation, Ms. Marcosa B. Dela Cruz of Surallah North District Public School Teachers MPC, moved for the approval of the addendum to the election guidelines, duly seconded by Ms. Marites M. Bartolome of Mariveles Public Market Development Cooperative. But there has been an objection from Mr. Jaysan Ray N. Chee of Xavier University Community Credit Cooperative. Thus, the ELECOM Chairperson declared a division of the house.

Casting of votes done thru google form and link was shared via zoom chatbox. After which, the ELECOM announced the voting results, as follows:

Voting results on the approval of the addendum to the election guidelines:

- In favor 455,444 shares votes
- Not favor -1,086,178 shares votes

Therefore, the addendum to the election guidelines was disapproved.

1CISP 46th Annual General Assembly dated July 25, 2020 via Zoom Page 3 of 23

156 157	VI.	ELECTION PROPER				
158 159		1	erson, Mr. Danilo M. Capili turned over the floor to Mr. Frederico A Secretary, for the election proper. Mr. Blanco announced the election			
160		for the following vacant positions:				
161		 4 Regular Members of the Boar 	d of Di	rectors		
162		 2 Members of the Election Con 	nmittee			
163		 2 Members of the Audit and In 	ventory	Committee		
164						
165		For Regular Members of the Board	of Dire	ctors:		
166						
167		Name of Candidates		Cooperative Represented		
168		1. Mr. Roberto C. Mascariña	D (D)	Barangka Credit Cooperative		
169		2. BGen. Lorenzo R. Sumicad AF	P (Ret)	ACDI Multipurpose Cooperative		
170		3. Mr. George J. Pupa		USPD Savings and Credit Cooperative		
171		4. Mr. Isagani B. Daba		First Community Cooperative		
172 173		Ear Andit & Inventory Committee				
174		For Audit & Inventory Committee:				
175		Name of Candidates	Coope	erative Represented		
176		1. Ms. Wilma L. Gidaya	_	culate Conception Parish Development		
177		1. Wis. Willia L. Gidaya	Coope			
178		2. Mr. Jaysan Ray N. Chee	-	: University Community Credit Cooperative		
179		3. Mr. Jerson S. Remo		an MPC		
180		g a company	6-			
181		For Election Committee:				
182						
183		Name of Candidate	Coope	erative Represented		
184		1. Mr. Danilo M. Capili	Parole	& Probation Administration MPC		
185						
186		Notes:				
187		1. All candidates were given chance to		•		
188		2. A video presentation of the voting				
189		3. Voting link was shared and sent via				
190			inced af	fter the acknowledgement of top premium		
191		contributors.				
192	X711	ADDDOWAL OF MINITES OF	THE	MEETING OF THE 45TH ANNUAL		
193 194	V 11.	GENERAL ASSEMBLY MEETING		MEETING OF THE 45 th ANNUAL		
194		GENERAL ASSEMBLI MEETING	G			
196		Considering that the minutes of the ma	oting of	f the 45 th Annual General Assembly was sent		
197		0	_	ou R. Llavan of San Jose MPC moved for the		
198		· · · · · · · · · · · · · · · · · · ·		aly seconded by Mr. Jaysan Ray N. Chee of		
199		1		rative. Thus, the following Resolution was		
200		approved, to wit:	cooper	tarve. Thus, the following recondition was		
201		* *	LUTIC	ON NO. 02 S. 2020		
202		3121 2120 0				
203		BE IT RESOLVED, AS I	IT IS	HEREBY RESOLVED, that the		
204				dispensation of the reading of the		
205				nual General Assembly, as presented,		
206		J		J/ 1 /		
207		BE, AS IT IS HEREBY, AI	PPROV	ED.		

208		No further corrections or other comments were raised therein. Consequently, Ms. Marilou
209		R. Llavan of San Jose MPC, moved for the approval of minutes of the meeting of the 45 th
210		Annual General Assembly, duly seconded by Ms. Elizabeth G. Gabutin of Guadalupe
211		Community MPC. Thus, the following Resolution was adopted, to wit:
212		
213		G.A. RESOLUTION NO. 03 S. 2020
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215		BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the
216		member-shareholders approve the minutes of the meeting of the 45th
217		Annual General Assembly, as presented,
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219		BE, AS IT IS HEREBY, APPROVED.
220		
221		Note: There is no other matters arising from the minutes of the meeting.
222		
223	VIII	. CONFIRMATION OF THE BOARD RESOLUTIONS FOR YEAR 2019
224	,	, 601,2111,111,111,111,111,111,111,111,111,
225		Atty. Manzanares informed the General Assembly that the acts of the Board of Directors
226		are expressed in Board Resolutions that they promulgated, starting with resolution number
227		
		001 dated January 25, 2019 and ended with board resolution number 215 dated December
228		18, 2019, for a total of 215 board resolutions.
229		
230		There are approximately eighteen (18) board resolutions per month. Summarized as follows:
231		 20 Solidarity and membership resolutions
232		 26 Strategic, governance, legal and rules resolutions
233		 20 Property-related resolutions
234		 20 Project resolutions
235		• 70 Operations, finance and admin resolutions
236		 12 Training and development and research resolutions
237		 27 Cooperative investment, deposits and support resolutions
238		13 HR, marketing and incentive resolutions
239		 7 Designation resolutions
240		
241		Accordingly, Mr. Rogelio G. Decal of Safer Credit Cooperative, moved for the approval of
242		the Board Resolutions for year 2019, duly seconded by Ms. Virgie D. Silawan of Samal Island
243		MPC. Thus, the following Resolution was approved, to wit:
244		
245		G.A. RESOLUTION NO. 04 S. 2020
246		
247		BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that all
248		Resolutions adopted and/or approved by the Board of Directors for
249		Calendar Year 2019, as presented,
250		, 1
251		BE, AS THEY ARE HEREBY, APPROVED.
252		,,,,
253	IX.	APPROVAL OF ANNUAL REPORTS
254	171.	MIROVIE OF MANORE REPORTS
255		A. Joint Report of the Board of Directors and Management for 2019
		11. Joint Report of the Doard of Directors and Management for 2019
256		
257		With the aid of audio-visual presentation, a decade report was presented to the general
258		assembly. Its full text was included in the Annual Report, highlights of which are as follows:
259		

Ten-Year Review of the Organization

- In 2010, 1 CISP was a home to 61 employees. It was also in the same year when the first area office in Region 3 was inaugurated in Pampanga.
- In 2011, the number of employees has increased to 84. The Davao City Area Office was inaugurated to keep focus on the growing business in Mindanao. 1CISP was once again recognized by the Insurance Commission as one of its Microinsurance partners and providers.
- In 2012, From 84, the number of employees was reduced to 80 as 1CISP has faced one of its biggest challenges in capital deficiency. Yet in this year, the organization still managed to secure approval for its 4 new products.
- In 2013, the capital has been written down. 1 CISP paid the employees who resigned, retired and got separated from the organization due to financial loss. These event brought down the number of employees from 80 to 33.
- After 2 years of consecutive losses, 1 CISP proves that good intentions can never go wrong as it made a huge turn-around in the year 2014. This was justified by the P62.02million net surplus with a dividend rate of 13%. The organization had 39 employees at the time.
- In 2015, as its net surplus continued to increase as well as its number of employees, 1CISP took part in the celebration of the Philippine Cooperative Centennial Year at the Philippine Trade Training Center as one of the major sponsors.
- In 2016, 1CISP gave focus on the training of its employees by participating in the Technical Working Group on Distribution Channels & Consumer Protection for Microinsurance. 1CISP's 42nd Annual General Assembly was held in Cebu. Eight CSR activities were also conducted.
- In 2017, 1CISP participated in 7 (seven) international trainings and for the first time in 1CISP history, the team building happened in Hong Kong.
- Year 2018 has brought many changes in the organization.
 - 1CISP secured its license from the Insurance Commission to operate as Life and General Insurance.
 - 1CISP amended its name to 1 Cooperative Insurance System of the Philippines Life and General Insurance or 1CISP.
 - 1CISP rebranded its logo which signifies the six pillar.
 - 1CISP launched three (3) trailblazing projects: Coop Kicks, 1 Koop Leaders Academy and 1 Koop Mart.
 - 1CISP shared its new advocacy: "A Prosperous Philippines is a Cooperative Philippines."
 - 1CISP's 44th Annual General Assembly was conducted for 2 days in Pampanga with the theme, "Leadership and Innovation: Sustaining Growth, Empowering Communities."
 - 1CISP's second international team building was held in Bangkok, Thailand.
 - 1CISP became a platinum sponsor in the 14th National Cooperative Summit

Ten-Year Financial Highlights, 2010-2019

From its ups and downs, 1CISP is more than grateful that in the year 2019, it has recorded another milestone as it breached its three-billion peso mark in assets in the fourth quarter of 2019. The total assets at the end of 2019 has reached P3.20 billion, a hefty 34.6% increase from previous year's 2.57billion.

1CISP ended 2019 with a record-high growth in terms of gross premiums. For the first time in the coop's financial history, the first billion-peso mark in gross premiums has been

recorded in the amount of 1.20B. This only shows the continued trust and confidence of the members in the fastest-growing insurance cooperative in the country.

This year has also seen a rise in brand loyalty, where the members felt engaged and they also helped in our insurance campaigns. This is proven by the 267 new cooperatives which represents the 115% membership growth. 1CISP enters the Year 2020 with a total of 3,467 member-cooperatives all over the country.

On the same year, 1CISP has paid 13,048 number of claims in Life Division and 625 in Non-life Division. A total amount of P371.41M amount of claims was released for both Life and Nonlife.

Another milestone for 1CISP for the Year 2019 was the inauguration of its branch office in Cagayan De Oro. This aims to bring a more efficient and effective service to coop-members in Mindanao.

Human Resource Development

■ 1CISP has embraced its diverse workforce. 1CISP's manpower is composed of 34.20% male, 64% female, and 1.80% from the LGBTQ community. 73.50% of 1CISP's manpower represents the millennial generation, 12.40% in Generation X, 8% in Generation Z and 6.1 % in Baby Boomers.

■ To further enhance the capacity development of its employees, 1CISP implemented a comprehensive and holistic program that is expected to enhance the skills and capabilities of its personnel. A total of 42 local and 13 international trainings, seminars, workshops, and conferences were attended by the Board of Directors, top management, department managers, supervisors, rank and file personnel, and marketing team, to update and upgrade their knowledge and proficiencies to contribute to operational excellence.

 1CISP also offers a fun and engaging work environment to motivate their employees, marketing personnel, Board of Directors and committees to be more productive and efficient.

Customer Service Associate

As a way of giving back to the communities, 1CISP has conducted 32 Corporate Social Responsibilities in the past 10 years and 2.67M sponsorships across the region.

Linkages and Networks

 Over the years, 1CISP has also established strong partnerships with various local and international organizations to be more effective in providing the needs of its members.

All the accomplishments for the past ten years were products of the continuous guidance of the Board of Directors and Senior Management, dedication and commitment of the employees and the unending support from its members.

Question:

1. Mr. Rogelio G. Decal of Safer Credit Cooperative said that the Joint Report was a good presentation of the performance of 1CISP from 2010 up to 2019. However, he asked how would the three (3) bottom-line (people, profit, community participation) affected by the pandemic and how 1CISP address the challenges for this year and for the coming years.

Discussion:

1. Chairperson BGen. Evangelista said that all businesses nowadays are really affected by the pandemic. But some organizations are able to maintain its stability during this time. He shared to the general assembly that 1CISP's liquidity is remarkable and very compliant with the capital requirement. 1CISP even gave a 2-months extension loan coverage to its patronizing members. The profitability for the year will probably affected but compare to other industries/competitors, 1CISP is well ahead of the competition. Also, a recovery plan will be presented to the general assembly.

Consequently, Mr. Gil C. Gilot of PERA MPC, moved for the approval of the Joint Report of the Board of Directors and Management detailing the results of 1CISP's operation for year 2019, duly seconded by Nicolas M. Valentin of Barbaza MPC. Thus, the following Resolution was approved, to wit:

G.A. RESOLUTION NO. 05 S. 2020

BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the Joint Report of the Board of Directors and Management detailing the results of 1CISP's operation for the Year 2019, as presented and discussed,

BE, AS IT IS HEREBY, APPROVED.

B. Audited Financial Statement for 2019

With the aid of powerpoint presentation, the Audited Financial Statement (AFS) as of December 31, 2019 was presented to the general assembly by EVP/COO Cecilia M. Laguna. Its full text was included in the Annual Report, highlights of which are as follows:

Statement of Financial Condition

Statement of Financial Condition					
ACCOUNTS	2019	VA	2018	VA	Inc. (Dec.)
ASSETS					
Current Assets					
Cash and Cash Equivalents	P1,598,897,904	48.94%	P 1,074,142,094	41.88%	48.85%
Short-term Investments	273,054,311	8.36%	464,440,558	18.11%	-41.21%
Insurance Receivables	73,990,079	2.26%	51,909,947	2.02%	42.54%
Reinsurance Assets	71,529,266	2.19%	40,179,634	1.57%	78.02%
Financial Assets at cost	38,780,000	1.19%	71,861,549	2.80%	-46.04%
Financial Assets at amortized cost	125,111,904	3.83%	56,342,251	2.20%	122.06%
Financial Assets at FV through P&L	42,762,032	1.31%	24,167,226	0.94%	76.94%
Loans and Receivables	89,849,762	2.75%	93,944,520	3.66%	-4.36%
Other Current Assets	27,583,174	0.84%	12,071,616	0.47%	128.50%
Total Current Assets	P2,341,558,432	71.67%	P1,889,059,395	73.64%	23.95%
Noncurrent Assets:					
Financial Assets at amortized cost	P 148,701,751	4.55%	P 187,903,093	7.33%	-20.86%
Financial Assets at cost	228,209,465	6.98%	72,113,062	2.81%	216.46%
Loans Receivables	294,959,936	9.03%	319,810,785	12.47%	-7.77%
Property and Equipment					
At revalued amount	43,677,083	1.34%	37,745,746	1.47%	15.71%
At cost	182,436,101	5.58%	36,370,862	1.42%	401.60%
Advances to Contractors	27,703,174	0.85%	22,086,188	0.86%	25.43%

TOTAL ASSETS LIABILITIES AND MEMBERS' E Current Liabilities: Insurance Contract Liab. Due to Re-insurers Dividend and Patronage Refund Payable Loans Payable Loans Payable Loans Payable Loans Payable Total Current Liabilities Noncurrent Liability: Retirement Liability: Retirement Liability TOTAL LIABILITIES P1,431 Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES P3,267 AND EQUITY	3,886,808 3,716,586 3,994,223 0,000,000 1,775,315 5,372,932 5,624,906 1,997,838 5,168,400 85,298 2,081,337	28.33% 100% 18.73% 2.56% 9.15% 3.98% 43.35% 43.83% 50.38% 0.00% 0.37%	676,029,736 P2,565,089,131 423,132,847 29,935,663 229,898,307	26.36% 100% 16.50% 1.17% 8.96% 0.00% 6.55% 33.18% 0.30% 33.48% 49.23% 11.22% 0.00% 0.24%	(Dec.) 36.93% 27.37% 44.61% 179.66% 30.05% 73.58% 66.42% 66.75% 30.36% -100.00%
LIABILITIES AND MEMBERS' E Current Liabilities: Insurance Contract Liab. 611 Due to Re-insurers 83 Dividend and Patronage 298 Refund Payable 136 Other Current Liabilities 291 Total Current Liabilities 1,416 Noncurrent Liability: Retirement Liability: Retirement Liability: Retirement Liability: P1,431 Members' Equity: Share Capital P1,646 Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus 12 Statutory Funds: General Reserve Fund 110 Optional Fund 32 Cooperative Education and Training Fund Community 13 Development Fund Total Equity 1,835 TOTAL LIABILITIES P3,267 AND EQUITY REVENUE:	3,886,808 3,716,586 3,716,586 3,994,223 0,000,000 0,775,315 5,372,932 5,624,906 	18.73% 2.56% 9.15% 3.98% 8.93% 43.35% 0.48% 43.83% 50.38%	423,132,847 29,935,663 229,898,307 168,096,442 851,063,259 7,729,472 P858,792,731 P 1,262,740,100 287,894,966 85,298	16.50% 1.17% 8.96% 0.00% 6.55% 33.18% 0.30% 33.48% 49.23% 11.22%	44.61% 179.66% 30.05% 73.58% 66.42% 102.15% 66.75% 30.36% -100.00%
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Insurance Contract Liab. Due to Re-insurers Dividend and Patronage Refund Payable Loans Payable Other Current Liabilities Total Current Liabilities Noncurrent Liability: Retirement Liability TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY REVENUE:	3,716,586 3,994,223 0,000,000 0,775,315 5,372,932 5,624,906 0,997,838 5,168,400 	2.56% 9.15% 3.98% 8.93% 43.35% 0.48% 43.83% 50.38%	29,935,663 229,898,307 	1.17% 8.96% 0.00% 6.55% 33.18% 0.30% 33.48% 49.23% 11.22%	73.58% 66.42% 102.15% 66.75% 30.36% -100.00%
Due to Re-insurers Dividend and Patronage Refund Payable Loans Payable Total Current Liabilities Noncurrent Liability: Retirement Liability: Retirement Liability TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY REVENUE:	3,716,586 3,994,223 0,000,000 0,775,315 5,372,932 5,624,906 0,997,838 5,168,400 	2.56% 9.15% 3.98% 8.93% 43.35% 0.48% 43.83% 50.38%	29,935,663 229,898,307 	1.17% 8.96% 0.00% 6.55% 33.18% 0.30% 33.48% 49.23% 11.22%	73.58% 66.42% 102.15% 66.75% 30.36% -100.00%
Dividend and Patronage Refund Payable Loans Payable Other Current Liabilities Total Current Liabilities Noncurrent Liability: Retirement Liability TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY REVENUE:	3,994,223 0,000,000 1,775,315 5,372,932 5,624,906 6,168,400 - 85,298 2,081,337	9.15% 3.98% 8.93% 43.35% 0.48% 43.83% 50.38% 0.00% 0.37%	229,898,307	8.96% 0.00% 6.55% 33.18% 0.30% 33.48% 49.23% 11.22% 0.00%	30.05% 73.58% 66.42% 102.15% 66.75% 30.36% -100.00%
Refund Payable Loans Payable Other Current Liabilities Total Current Liabilities Noncurrent Liability: Retirement Liability TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY 130 130 131 130 131 131 130 131 131 13	0,000,000 1,775,315 5,372,932 5,624,906 1,997,838 5,168,400 - 85,298 2,081,337 0,553,058	3.98% 8.93% 43.35% 0.48% 43.83% 50.38% 0.00% 0.37%		0.00% 6.55% 33.18% 0.30% 33.48% 49.23% 11.22%	73.58% 66.42% 102.15% 66.75% 30.36% -100.00%
Loans Payable Other Current Liabilities Other Current Liabilities Total Current Liabilities Noncurrent Liability: Retirement Liability TOTAL LIABILITIES P1,431 Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	5,372,932 5,372,932 5,624,906 5,168,400 - 85,298 2,081,337 0,553,058	8.93% 43.35% 0.48% 43.83% 50.38% 0.00% 0.37%	851,063,259 7,729,472 P858,792,731 P 1,262,740,100 287,894,966 85,298	6.55% 33.18% 0.30% 33.48% 49.23% 11.22%	66.42% 102.15% 66.75% 30.36% -100.00%
Other Current Liabilities Total Current Liabilities 1,416 Noncurrent Liability: Retirement Liability: Retirement Liability TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	5,372,932 5,372,932 5,624,906 5,168,400 - 85,298 2,081,337 0,553,058	8.93% 43.35% 0.48% 43.83% 50.38% 0.00% 0.37%	851,063,259 7,729,472 P858,792,731 P 1,262,740,100 287,894,966 85,298	6.55% 33.18% 0.30% 33.48% 49.23% 11.22%	66.42% 102.15% 66.75% 30.36% -100.00%
Total Current Liabilities Noncurrent Liability: Retirement Liability: TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY REVENUE:	5,372,932 6,624,906 6,168,400 	43.35% 0.48% 43.83% 50.38% 0.00% 0.37%	851,063,259 7,729,472 P858,792,731 P 1,262,740,100 287,894,966 85,298	33.18% 0.30% 33.48% 49.23% 11.22% 0.00%	66.42% 102.15% 66.75% 30.36% -100.00%
Noncurrent Liability: Retirement Liability: TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	6,624,906 6,997,838 6,168,400 - 85,298 2,081,337 0,553,058	0.48% 43.83% 50.38% 0.00% 0.37%	7,729,472 P858,792,731 P 1,262,740,100 287,894,966 85,298	0.30% 33.48% 49.23% 11.22%	102.15% 66.75% 30.36% -100.00%
Retirement Liability	85,298 2,081,337	43.83% 50.38% 0.00% 0.37%	P858,792,731 P 1,262,740,100 287,894,966 85,298	33.48% 49.23% 11.22%	30.36% -100.00%
TOTAL LIABILITIES Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY P 1,646 P 1,646	85,298 2,081,337	43.83% 50.38% 0.00% 0.37%	P858,792,731 P 1,262,740,100 287,894,966 85,298	33.48% 49.23% 11.22%	30.36% -100.00%
Members' Equity: Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	85,298 2,081,337 0,553,058	50.38% 0.00% 0.37%	P 1,262,740,100 287,894,966 85,298	49.23% 11.22% 0.00%	30.36%
Share Capital Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	85,298 2,081,337 0,553,058	0.00%	287,894,966 85,298	11.22%	-100.00%
Deposit for Share Capital Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	85,298 2,081,337 0,553,058	0.00%	287,894,966 85,298	11.22%	-100.00%
Subscription Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	2,081,337	0.37%	85,298	0.00%	
Contributed Surplus Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	2,081,337	0.37%	1		0.00%
Revaluation Surplus Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	2,081,337	0.37%	1		0.00%
Statutory Funds: General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:),553,058		6,150,000	0.24%	
General Reserve Fund Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY REVENUE:		3 38%			96.44%
Optional Fund Cooperative Education and Training Fund Community Development Fund Total Equity TOTAL LIABILITIES AND EQUITY REVENUE:		1 3.38%	04.042.027	2.400/	25.050/
Cooperative Education and Training Fund Community 13 Development Fund Total Equity 1,835 TOTAL LIABILITIES P3,267 AND EQUITY REVENUE:			81,862,037	3.19%	35.05%
and Training Fund Community Development Fund Total Equity 1,835 TOTAL LIABILITIES AND EQUITY REVENUE:	2,567,166	1.00%	29,698,064	1.16%	9.66%
Community 13 Development Fund Total Equity 1,835 TOTAL LIABILITIES P3,267 AND EQUITY REVENUE:	,094,485	0.62%	20,952,346	0.82%	-4.09%
Development Fund Total Equity 1,835 TOTAL LIABILITIES P3,267 AND EQUITY REVENUE:	2 (00 2(0	0.42%	16,913,589	0.66%	-19.01%
Total Equity 1,835 TOTAL LIABILITIES P3,267 AND EQUITY REVENUE:	3,698,360	0.42%	10,915,589	0.00%	-19.01%
TOTAL LIABILITIES P3,267 AND EQUITY REVENUE:	248 104	56.17%	1,706,296,400	66.52%	7.56%
AND EQUITY REVENUE:		100%	P2,565,089,131	100%	27.37%
REVENUE:	,273,772	100/0	1 2,303,007,131	100 / 0	21.31/0
Gross Premium Written P 1,234	1,337,280	117.96%	801,214,096	113.88%	54.06%
	492,629)	-15.53%	(84,736,421)	-12.04%	91.76%
Premiums Written	, , , , , , , , , , , , , , , , , , ,	10.0070			<u>2117070</u>
	,844,651	102.43%	716,477,675	101.84%	49.60%
Written	, ,		, ,		
Change in:					
	,215,566)	-2.98%	(21,309,790)	-3.03%	46.48%
Premiums	,				
Deferred Re-insurance 5	5,745,412	0.55%	8,367,827	<u>1.19%</u>	-31.34%
Premiums					
Net Insurance Premiums 1,046	5,374,497	100.00%	703,535,712	100.00%	48.73%
Earned					<u> </u>
	,425,499	5.68%	38,845,291	5.52%	52.98%
	<u>3,440,416</u>	0.81%	3,783,227	0.54%	<u>123.10%</u>
NET REVENUE P 1,114	,240,412	106.49%	746,164,230	106.06%	49.33%
					
BENEFITS, CLAIMS AND EXPE	NIOTIC	25.4007	D 045 45 4 6 5	05.4507	F0.050:
Benefits and Claims P 371 Expenses		35.49%	P 247,156,033	35.13%	50.27%
Collection Costs 109	NSES: 1,408,979	33.77/0			i

ACCOUNTS	2019	VA	2018	VA	Inc. (Dec.)
Salaries and Benefits	100,355,768	9.59%	59,035,907	8.39%	69.99%
Increase in Reserves for Life Policies	85,100,000	8.13%	67,300,000	9.57%	26.45%
Commission Expense	79,597,928	7.61%	50,842,149	7.23%	56.56%
General and Administrative Expenses	69,583,891	6.65%	36,894,346	5.24%	88.60%
Interest Expense	6,649,482	0.64%	-	0.00%	
Depreciation Expense	5,044,795	0.48%	4,500,682	0.64%	12.09%
	827,330,199	79.07%	530,085,983	75.35%	56.07%
NET SURPLUS	P 286,910,213	27.42%	P 216,078,247	30.71%	32.78%

1. Mr. Isagani B. Daba of First Community Cooperative asked if R&B is already merged

with 1CISP. Is the investment of FICCO and R&B counted in the book of accounts of

Chairperson BGen. Evangelista said that the Board and Management are doing their

best so that the transfer will be unquestionable and all legalities will be duly covered.

However, 1CISP is waiting for the approval from Securities and Exchange Commission

(SEC) and currently working on some legalities. Perhaps, the next set of Board will

expedite the process. Nevertheless, there have been some transfer of funds of R&B to

1CISP to accommodate the members in patronizing non-life products but still

accounted as liabilities in the book of accounts of 1CISP. The amount is placed in a time

President Miclat explained that the transfer of funds or investment of R&B which is

owned by First Community Cooperative, was stalled due to the objection of the CDA

because in the 9520, they are invoking that merger among cooperative and corporation

is not stated in the law. Thus, there is a need to get clarification from the SEC and

Insurance Commission (IC) if it is allowed. Therefore, they will rule based on the

agreement of the three (3) institutions (CDA, SEC, IC). Thus, the transfer of funds is

stalled but portion of the funds is intended for infusion to 1CISP. Infusion coming R&B

life in 2018. But 1CISP still have to comply with the regulatory issues from the SEC.

deposit to a universal bank with approximately 3-4.5% earning interest.

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Question:

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1CISP?

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Discussions:

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- was made but it was accounted as liability in the portion of 1CISP because of potential violation in terms of regulatory and compliance issues. 3. President Miclat also mentioned that R&B has ceased operation and ended its corporate
- 1CISP should inform SEC the ended operation of R&B. Therefore, merger of R&B and 1CISP would be faster - it was the solution offered by SEC and CDA - to dissolve R&B. But there's no need now to dissolve because its operation was ended 2018. It will be more easier to transfer the assets and liabilities of R&B to 1CISP. President Miclat looked forward that the new Board will take the post in terms of uniting CDA, SEC and IC to accept the transfer of assets and liabilities within the year. He also mentioned that the Board of Directors of 1CISP did not opposed the transfer but they were hampered by regulatory and compliance issues.
- Mr. Daba mentioned that the merger of FICCO MBA (which is a corporation) and 1CISP in the previous years was done smoothly. He believed that this can be done as well with the merger of R&B and 1CISP.
- Consequently, Nicolas M. Valentin of Barbaza MPC, moved for the approval of the 2019 Audited Financial Statements, duly seconded by Ms. Virgie D. Silawan of Samal Island MPC. Thus, the following Resolution was approved, to wit:

G.A. RESOLUTION NO. 06 S. 2020

BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the Audited Financial Statements of 1 Cooperative Insurance System of the Philippines Life and General Insurance (1CISP) for Calendar Year ended December 31, 2019, as presented to, and discussed by, the General Assembly,

BE, AS IT IS HEREBY, APPROVED.

C. Approval of Budget for 2020

With the aid of powerpoint presentation, the operating budget for calendar year 2020 was presented to the general assembly by EVP/COO Cecilia M. Laguna. Highlights of which are as follows:

1CISP Life And General Insurance Operating Budget For 2020

Operating Budget For 2020							
ACCOUNTS	ACTUAL 2019	VA	BUDGET 2020	VA	% INC (DEC)		
REVENUE:					/		
Gross Premium	P1,234,337,280	115.16%	P1,117,700,000	114.74%	(9.44%)		
Reinsurer's share	(162,492,629)	(15.16%)	(143,600,000)	(14.74%)	(11.62%)		
Net Insurance Premium	1,071,844,651	100.00%	974,100,000	100.00%	(9.12%)		
Investment Income	59,425,499	5.54%	39,900,000	4.10%	(32.85%)		
Other Income	<u>8,440,416</u>	0.79%	14,400,000	<u>1.48%</u>	70.62%		
NET REVENUE	P1,139,710,566	106.33%	P1,028,400,000	105.57%	(9.76%)		
BENEFITS, CLAIMS & EXPENSES:							
Increase in Legal Policy Reserves	110,570,154	10.32%	85,200,000	8.75%	(22.94%)		
Benefits and Claims Expenses	371,408,979	34.65%	340,600,000	34.97%	(8.29%)		
Total Reserves, Benefits & Claims	481,979,133	44.97%	425,800,000	43.71%	(11.65%)		
Collection & Commission Expenses	189,187,284	17.65%	180,700,000	18.55%	(4.48%)		
Compensation and Benefits	100,355,768	9.36%	123,200,000	12.65%	22.76%		
Utilities Expenses	4,540,044	0.42%	6,500,000	0.67%	43.17%		
Depreciation Expenses	5,044,795	0.47%	8,900,000	0.91%	76.41%		
Postage, Telephone & Comm.	2,787,905	0.26%	3,800,000	0.39%	36.30%		
Travelling Expenses	4,012,297	0.37%	5,100,000	0.52%	27.12%		
Professional, Legal & Audit Fees	6,992,379	0.65%	8,400,000	0.86%	20.14%		
Printing, Stationery and Supplies	2,737,297	0.26%	3,600,000	0.37%	31.53%		
Officers' Honorarium	3,002,620	0.28%	5,300,000	0.54%	76.55%		
Conferences & Sales Meetings	3,534,166	0.33%	3,700,000	0.38%	4.70%		
Representation & Entertainment	1,881,935	0.18%	2,800,000	0.29%	48.78%		
Membership Fees and Assoc. Dues	827,768	0.08%	1,500,000	0.15%	81.20%		
Board Expenses	3,225,878	0.30%	3,500,000	0.36%	8.49%		

ACCOUNTS	ACTUAL 2019	VA	BUDGET 2020	VA	% INC (DEC)
General Assembly	4,987,791	0.47%	2,800,000	0.29%	(43.87%)
Expenses					
Provisions for Loan	20,000,000	1.87%	15,500,000	1.59%	(22.50%)
Losses					
Advertising/Donation	3,026,102	0.28%	3,600,000	0.37%	18.97%
Expenses					
Business Development	529,200	0.05%	1,000,000	0.10%	88.96%
Expenses					
Interest Expense	6,649,482	0.62%	-	0.00%	-
General and	7,498,510	0.70%	2,700,000	0.28%	(63.99%)
Administrative					
Expenses					
	852,800,353	79.56%	808,400,000	82.99%	(5.21%)
NET SURPLUS	P 286,910,213	26.77%	P 220,000,000	22.58%	(23.32%)

Capital Outlay Budget For 2020

453				
454	Computer/IT Equipment	Amount	Qty	Total
455	Desktop/Laptop	40,000.00	•	
456	Head Office (Vacant Position	n)	22	880,000.00
457	Branch Office		28	1,120,000.00
458	Printer	10,000.00		
459	Head Office		5	50,000.00
460	Branch Office		2	20,000.00
461	Regions		5	50,000.00
462	Router	10,000.00	3	30,000.00
463	Software for ICARD			250,000.00
464	Integrated System			35,000,000.00
465	Projector	50,000.00	4	200,000.00
466	Sophos Cloud Endpoint Protection	n Adv. (Anti-virus)		200,000.00
467	Integrated Software (Branch Office	e & Non-Life)		5,000,000.00
468	Server	300,000.00		
469	Head Office		2	600,000.00
470	Branch Office		3	900,000.00
471	Sub-Total			44,300,000.00
472				
473	Office Equipment	Amount	Qty	Total

Office Equipment	Amount	Qty	Total
Aircon (Inverter)	70,000.00	- •	
Head Office		7	490,000.00
Branch Office		6	420,000.00
Regional Office		3	210,000.00
Emergency Light	5,000.00	11	55,000.00
Photocopying Machine			
Head Office		1	100,000.00
Branch Office		3	300,000.00
Sub-Total			1,575,000.00

Office Furniture & Fixtures	Amount	Qty	Total
Head Office (for the new building)		•	25,000,000.00
Branch Office (for the newly renovated building)			3,000,000.00
Sub-Total	<i>2</i> ,		28,000,000.00

Regional Offices	Amount	Qty	<u>Total</u>
Clerical Office Chair w/ arm	3,000.00	14	42,000.00
Executive Chair w/ arm	4,000.00	14	56,000.00
Pedestal Cabinet Model	6,000.00	14	84,000.00
Cubicle Table	9,000.00	14	126,000.00
Steel Cabinet Brown	13,000.00	14	182,000.00
Visitor Chair Black Lobby	2,000.00	14	28,000.00
Folding Table	3,000.00	4	12,000.00
Records Cabinet OD:96 Hx42 Wx16D	21,000.00	14	294,000.00
0.1 77 . 1			024 000 00
Sub-Total Building (Incompany)			824,000.00
			,
Building/Improvements Head Office (newly acquired land)			Amount
Building/Improvements	e)		,
Building/Improvements Head Office (newly acquired land) Construction of Building(Balance	e)		Amount
Building/Improvements Head Office (newly acquired land) Construction of Building(Balance	e)		Amount
Building/Improvements Head Office (newly acquired land) Construction of Building(Balance Head Office (newly acquired land) Interior Designer	e)		Amount 155,000,000.00
Building/Improvements Head Office (newly acquired land) Construction of Building(Balance Head Office (newly acquired land)	e)		Amount 155,000,000.00
Building/Improvements Head Office (newly acquired land) Construction of Building(Balance Head Office (newly acquired land) Interior Designer Branch Office (CDO)	e)		Amount 155,000,000.00 6,000,000.00
Building/Improvements Head Office (newly acquired land) Construction of Building(Balance Head Office (newly acquired land) Interior Designer Branch Office (CDO) Minor Repairs	e)		Amount 155,000,000.00 6,000,000.00

OVERALL TOTAL

Building Construction

Branch Office (Visayas)

Land

276,699,000.00

5,000,000.00

15,000,000.00

202,000,000.00

Questions:

Sub-Total

- 1. Mr. Rogelio G. Decal of Safer Credit Cooperative commented that the previously raised concern on the profit is already answered thru the presentation of EVP/COO Laguna. However, some concerns were raised, as follows:
 - Why is there increase in the reinsurance?
 - Why is there increase in postage, telephone & communication?
 - Why is there increase in transportation considering the new normal?
 - Why is there increase in the honorarium? As per cooperative code, any increase will have to be approved by the general assembly.
 - Lastly, Mr. Decal concurred the budget as far as land-banking is concern wherein acquiring of building, land and office equipment are good investments.
- 2. Why is there increase in the compensation and benefit? from Mr. Roger Ocaya of DMPI Employees Credit Cooperative.
- 3. Is the budget sent earlier along with the notice and audited financial statement? from Ms. Susan P. Ybanez of Consolidated Cooperative Bank.
- 4. Is Mr. Decal an incumbent member of the Board of 1CISP? If he is, why is he raising those concerns? Was the budget not presented to the Board for its approval first before presenting it to the assembly? from Mr. Eduardo Tan of Independent Cooperative Movement of Employees of Davao (INCOME Davao).

Discussions:

- 1. President Miclat answered to the queries of Mr. Decal, as follows:
 - In terms of community participation and due to the current situation, 1CISP spent P3.5 million as response to the COVID 19 pandemic P2.5 million of which is given to Philippine Cooperative Center (PCC) to administer the distribution of support to cooperative hospitals and other institutions; while P1 million is directly given to cooperative hospitals and other government hospitals in a form of medical supplies and equipment.
 - President Miclat mentioned that in terms of people 1CISP maintained its manpower. All employees since the lockdown of March 16 until today who are working from home, are receiving full salaries and benefits while other organization are downsizing their manpower. 1CISP has been responsive in terms of the triple bottom-line, especially when it comes to organizational, governance and management.
 - President Miclat stated that 1CISP is currently discussing with CDA how to support the senior individual members of the cooperatives. 1CISP will be participating to insure 56-99 years old. A new product will be launched this August by 1CISP and CLIMBS.
 - President Miclat explained the increase in the budget for postage, telephone & communication: a) providing internet connection allowance for employees who work from home, b) increasing the band-with and capacity being used, and c) increasing the capacity of participants in zoom app. In terms of travelling expense, this was projected to increase when community quarantine is lifted in some areas. However, this can be reviewed by the next set of Board. In terms of honorarium, the increase is due to the projected non-monetary benefits such as liability and health insurance for the board of directors and shall be charged to board honorarium/expense. He said that the Board did not proposed any increase due to the current situation.
- 2. President Miclat explained that the increase in compensation and benefit is due to the opening of branches in Davao and Iloilo wherein additional manpower is required and will be deployed in the said branch offices.
- 3. Chairperson BGen. Evangelista said that the proposed budget was sent thru email 7 days before the assembly. He explained that the Board made a quick review on the original proposed budget and made some adjustments when the GA was scheduled and various board meetings were conducted just to rally the July 25 general assembly. The notice together with the budget were sent at ccbtiano@yahoo.com.ph on July 14, 15 and 24. However, Chairperson BGen. Evangelista acknowledged the concern of Consolidated Cooperative Bank to send the notice and other GA materials as early as possible before the general assembly.
- 4. Chairperson BGen. Evangelista clarified to the general assembly that Mr. Rogelio Decal was no longer a member of the board of directors of 1CISP. However, Mr. Decal's comments/questions are very valuable in terms of governance issue.
- 5. Mr. Garibaldi O. Leonardo of Cooperative Health Management Federation commented that the proposed budget could have been more appreciated by the assembly if it had been presented together with a quick presentation on plans and programs for 2020. Chairperson BGen. Evangelista acknowledged the comment of Mr. Leonardo and a recovery plan will be presented to the assembly.

Consequently, Mr. Roberto C. Mascarina of Barangka Credit Cooperative, moved for the approval of the aforesaid appropriations as presented and discussed, duly seconded by Mr. Ricardo S. Justol of SPMC Employees Credit Cooperative. Thus, the following Resolution was adopted, to wit:

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on, by the General Assembly of 1 Cooperative Insurance System of the 598 Philippines Life and General Insurance (1CISP),

BE, AS IT IS HEREBY, APPROVED.

D. Audit Committee Report for 2019

With the aid of powerpoint presentation, Ms. Wilma L. Gidaya, Chairperson of the Audit Committee, presented the report of the committee, stated as follows:

G.A. RESOLUTION NO. 07 S. 2020

BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the

proposed Budget for Calendar Year 2020 as presented to, and deliberated

- We have examined the compliance to the industry standards of the 1 Cooperative Insurance System of the Philippines (1CISP) Life and General Insurance for the year ending December 31, 2019.
- Our responsibility is to render a report on the company's compliance to said standards based on our examination.
- In our opinion, based on the report rendered by Reyes Tacandong & Co. and in accordance with the CDA CAPR and Social Audit, 1CISP obtained the following ratings for the year ending December 31, 2019.

Reports	Rating	Report Rendered
Financial Statements		Unqualified
CDA CAPR	Satisfactory	
CDA Social Audit	Very Satisfactory	
CDA Performance Audit	Satisfactory	

- We conducted our examination in accordance with the CDA Cooperative Annual Progress Report (CAPR), the Guidelines on Social Audit of Cooperatives, ASEAN Corporate Governance Scorecard and the Audit Report rendered by Reyes Tacandong
- These standards require that we plan and perform the examination to ensure reasonable assurance about whether the 1CISP Life and General Insurance complies with the standards set by the governing/regulating agencies.
- The examination included validating the Cooperative Performance Report, accomplishing the Social Audit Questionnaires and calculating the points earned by the 1CISP Life and General Insurance based on parameters/criteria set forth under the CDA and Insurance Commission guidelines.
- We believe that our examination provided a reasonable basis to render a rating on the insurance company's performance.
- This audit was conducted by the Audit and Inventory Committee:
 - Chairperson 1. Wilma L. Gidaya, CPA
 - 2. Marites M. Bartolome, CPA Secretary
 - Member 3. Joel L. Canuel

No objection or question was raised therein. Consequently, Mr. Jerson S. Remo of Silangan MPC, moved for the approval of the report of Audit and Inventory Committee, duly seconded by Ms. Elizabeth G. Gabutin of Guadalupe Community MPC. Thus, the following Resolution was approved, to wit:

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G.A. RESOLUTION NO. 08 S. 2020

BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the report of the Audit and Inventory Committee on the financial and operations performances of 1CISP for Calendar Year 2019, as presented and discussed,

BE, AS IT IS HEREBY ACCEPTED AND APPROVED.

E. Business Continuity & Recovery Plan for 2020

With the aid of audio-visual presentation, the business continuity and recovery plan was presented to the general assembly. Its full text was included in the Annual Report, highlights of which are as follows:

The COVID-19 Pandemic's economic impact has devastated numerous businesses all over the world. Operational limitations were imposed and services were abruptly halted. Although 1CISP has strategically solved the business continuity challenge amidst the pandemic, a recovery plan has to be set to ensure close to normal resumption of business operations by assessing the affected areas and utilizing the necessary tools to fully rehabilitate the cooperative.

RECOVERY PLAN

For the cooperative to recover, six (6) aspects of the business must be examined and focused on. These aspects were identified after data has been gathered from all departments using the template provided in the previous page. The following are the 6 aspects and their details:

A. Timelines, Targets, & Plans

- An organization-wide review of timelines must be conducted to assess the current status of the company's undertakings and other matters with a set schedule.
- Targets must be reset to increase the organization's flexibility to better address the its current and future needs, as well as its issues.
- In addition, plans and goals must be further reviewed and amended if necessary, to meet the set targets.

B. Sales & Marketing

- The organization must create strategies and implement activities that will fortify client trust and maximize the current partnerships we have established with other organizations.
- Aggressive promotion of brand, products, and services must be done through the use of technology including digital platforms to increase sales.
- The cooperative must strengthen its product development and sales force.

C. Finance

- The cooperative must adjust the budget and allot funds for business continuity.
- Cost-efficient measures must be implemented to further improve the coop's financial status.
- Investment must be improved by establishing strategies that facilitate economic/financial gain.

D. Organizational Processes

- Organizational processes must be revised to adapt to the new normal.
- A catch-up plan must be developed and information-sharing must be enhanced to further aid the organization in adapting to the new normal.
- Documentary requirements must be relaxed.

E. Information Technology

- The core insurance system must be implemented.
- To safeguard data and other important information, back-ups must be done and other protection methods must be employed.
- The 1CISP website must be upgraded and engagement with the digital platform must be done.

F. Human Resources

- The organization's hiring process must be suspended until the end of the year. For the worst-case scenario, retrenchment must be implemented.
- Employee's capabilities must be maximized and engagement must be increased to further aid in business recovery.
- Online trainings and employee support must be provided when necessary.

POST-RECOVERY PLAN

Restructuring of the Business Continuity Plan

1CISP has already assembled a team for Disaster Recovery and Risk Management (DRRM Team). This team will be in-charge of further strengthening the cooperative's business continuity plan, wherein the team can apply the experiences during this pandemic.

Decentralization of Department Functions

Looking at 1CISP as a whole, to decentralize simply means to grant autonomy and authority to branches to make the operations-related decisions that usually only the Head Office makes. This entails that branch offices will be the main decision-making body when it comes to approvals needed for cooperatives within the major island group that the branch is located in. For instance, Cagayan de Oro Branch will be the mother office of all the regional offices in Norther Mindanao (Regions 9, 10, and 13) and will have authority to approve claims and the like for the whole Northern Mindanao. The same goes for the Davao Branch, which will be responsible for Regions 11, 12, and BARMM, and Visayas for Regions 6 to 8. The same will be applied to Luzon branch offices in the future.

Advantages

One of the several advantages of having decentralized operations is that it allows for organizational flexibility. Such quality allows for prompt decision-making and this is because in a decentralized organization, decisions don't have to undergo rigorous bureaucratic review.

Information-processing ability is considered an advantage as well. As an insurance cooperative, 1CISP already collects a tremendous amount of information. Furthermore, 1CISP's efforts in digitalization entails amassing a substantial amount of user data as well, and "a centralized management simply cannot respond effectively to such information in a timely manner."

and empowerment. In addition, decentralization allows for local insight. For instance, in Japan, Johnson & Johnson is run by locals as they are more able to manage and are more knowledgeable when it comes to marketing to their own people. Likewise, in 1CISP, the CDO Branch is able to communicate more effectively with those who are in Mindanao, and can understand better the market demands of the area, compared to the Head Office.

Other advantages also include increased morale in employees as they are given autonomy

Disadvantages and how they can be eliminated

One of the disadvantages of decentralization mainly lies in one of the critical phases of the transition process: the implementation of change. Organizational changes may take a long time and require clear and accepted systems when it comes to making such changes. This may be particularly challenging for 1CISP during the COVID-19 Pandemic as there are limitations on mobility and operations.

In addition, coordination between teams is also considered a primary challenge for decentralized companies as the inability to collaborate effectively may lead to information silos.

It is apparent that decentralization comes with a couple disadvantages. The key is to create a robust inter-office IT (data management) system that could eliminate both the disadvantages identified. That is, having a system that could expedite the implementation of change and make it easier for employees to adapt to such change not only aids the transition process, but enables teams to collaborate effectively as well, which in turn, eradicates information silos. Fortunately, 1CISP's IT team is more than capable of developing such as system.

Even more apparent is that even before the elimination of the disadvantages of decentralization, the advantages far more outweigh them as these said advantages directly address the operational challenges that 1CISP has been facing, which were exacerbated by the limitations consequent to the pandemic outbreak in the country.

No objection or question was raised therein. Hence, Ms. Magielyn M. Santarinala of Sacred Heart Parish Development Cooperative, moved for the approval of the Business Continuity and Recovery Plan, duly seconded by Mr. Rogelio G. Decal of Safer Credit Cooperative. Thus, the following Resolution was approved, to wit:

G.A. RESOLUTION NO. 09 S. 2020

BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the Business Continuity Plan and Recovery Plan, as presented and discussed,

BE, AS IT IS HEREBY ACCEPTED AND APPROVED.

X. APPROVAL OF THE DISTRIBUTION OF NET SURPLUS FOR 2019

With the aid of powerpoint presentation, President & CEO, Roy S. Miclat, presented the following allocation of net surplus for Calendar Year 2019, as follows:

795	NET SURPLUS		286,910,213.00	
796	General Reserve Fund	28,691,021.30		10.00%
797	Reserve for Educ. & Training	14,345,510.65		5.00%
798	Community Development Fund	8,607,306.39		3.00%
799	Optional Fund	<u>2,869,102.13</u>		1.00%
800	-		54,512,940.47	
801	DISTRIBUTABLE SURPLUS	,	232,397,272.53	81.00%
802				
803	APPROPRIATIONS FOR DISTRI	BUTABLE SU	RPLUS	
804	Patronage Refund		23,239,727.25	10.00%
805	Experience Refund		46,479,454.51	20.00%
806	Amount Available For Dividen	d	162,678,090.77	70.00%
807				
808	Dividend Rate:			
809	For Preferred Shares		943,902.20	4.00%
810	For Common Shares		<u>161,734,188.57</u>	10.00%
811	Total Dividend For Distribution		162,678,090.77	
812	Patronage & Experience Refund Ra	te		6.66%
813				

No question or comment was raised on the proposed allocation of net surplus. Consequently, Mr. Frederico A. Blanco of San Francisco Government Employees MPC, moved for the approval of the aforesaid appropriations to be distributed to all qualified members of 1CISP as presented and discussed, duly seconded by Mr. Isagani B. Daba of First Community Cooperative. Thus, the following Resolution was adopted, to wit:

G.A. RESOLUTION NO. 10 S. 2020

WHEREAS, as a result of the remarkable performance of 1 Cooperative Insurance System of the Philippines Life and General Insurance (1CISP) on its operation for Calendar Year 2019, its Audited Financial Statements recorded a net surplus of **Php 286,910,213.00**;

WHEREAS, the Board of Directors in its financial report to the General Assembly recommended for the approval of the Member-Shareholders, the allocation of net surplus which include statutory/mandatory reserves, land acquisition and building improvement and/or construction, patronage refund, experience refund and dividend for preferred and common shares,

WHEREFORE, FOREGOING PREMISES CONSIDERED, BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that 1CISP General Assembly approve the abovementioned distribution of net surplus as presented and discussed and the following appropriations for dividend, patronage refund, and experience refund for the year ended December 31, 2019, to wit:

Dividend Rate

Patronage & Experience Refund Rate:				
Total Dividend For Distribution:	162,678,090.77			
For Common Shares:	<u>161,734,188.57</u>	10.00%		
For Preferred Shares:	943,902.20	4.00%		

BE, AS IT IS HEREBY, APPROVED.

XI. APPOINTMENT OF THE NEW EXTERNAL AUDITOR FOR YEAR 2020

On the recommendation of the Audit & Inventory Committee, Ms. Maria Corazon E. Vispo of Basud Development Cooperative, moved for the approval to appoint R.G. Manabat & Co. as 1CISP's new external auditor for Calendar Year 2020, duly seconded by Ms. Marcosa B. Dela Cruz of Surallah North District Public School Teachers MPC. Thus, the following Resolution was adopted, to wit:

G.A. RESOLUTION NO. 11 S. 2020

BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the appointment of R.G. Manabat & Co. as 1CISP's new External Auditor for Calendar Year 2020, as presented to the general assembly,

BE, AS IT IS HEREBY, APPROVED.

XII. ACKNOWLEDGEMENT OF TOP PREMIUM CONTRIBUTORS

Ms. Gelizabeth DT. Cabuhat, 1CISP Marketing Development Specialist, presented the 1CISP Top Premium Contributors for year 2019, as follows:

For Small Scale Category - with assets below P100,000,000.00

Prize for Top 1 – Brand New Toyota Avanza

Prizes for Top 2 to 4 – P50,000; Top 5 to 7 – P25,000; Top 8 to 10 – P15,000

No	Name of Cooperatives	Net Premium	Capital 2019	Interest on Capital	Patronage Refund	Experience Refund
1	Fastrack MPC	676,046.75	100,000.00	10,000.00	36,663.57	73,327.15
2	Dao MPC	577,554.57	381,796.24	34,327.48	31,322.11	62,644.23
3	Mariveles Public Market Development Cooperative	548,227.82	546,827.76	51,709.32	29,731.66	59,463.32
4	Tao Management Service & MPC	529,193.90	200,762.13	19,409.55	23,699.40	52,398.81
5	Calamba City Employees MPC	528,970.70	224,964.82	22,390.81	25,687.30	54,374.60
6	Zamboanga Social Welfare And Development MPC	504,973.85	220,000.00	22,000.00	17,385.90	44,771.79
7	Talibon Credit Cooperative	402,138.02	123,179.02	12,317.90	21,808.87	43,617.74
8	Capiz Provincial MPC	393,373.62	274,896.77	27,489.68	21,333.56	42,667.12
9	Bataan School of Fisheries Faculty and Staff MPC	390,012.77	69,146.40	6,914.64	21,151.29	42,302.58
10	ISUZU Philippines Corporation Employees MPC	373,166.63	80,000.00	8,000.00	20,237.69	40,475.37

For Medium Scale Category - with assets below P100,000,001.00 to P500,000,000.00

Prize for Top 1 – Brand New Toyota Innova

Prizes for Top 2 to 4 – P50,000; Top 5 to 7 – P25,000; Top 8 to 10 – P15,000

No	Name of Cooperatives	Net Premium	Capital 2019	Interest on Capital	Patronage Refund	Experience Refund
1	Cooperative Health Management Federation	4,482,190.34	5,000,000.00	208,333.33	235,079.51	478,159.02
2	San Jose MPC	3,317,791.67	213,907.28	21,390.73	179,931.48	359,862.97
3	KoopKing MPC	2,567,093.87	12,486,097.26	1,131,097.78	139,219.41	278,438.83
4	Bohol Public School Teachers and Employees MPC	2,555,745.54	327,872.91	32,787.29	138,603.97	277,207.94
5	United Sugarcane Planters of Davao MPC	2,523,892.07	642,721.30	64,272.13	136,876.48	273,752.96
6	National Teachers and Employees Cooperative Bank	2,016,948.36	100,000.00	8,333.33	109,383.76	218,767.51
7	Pantukan Chess Club Cooperative	1,927,842.47	986,230.52	98,623.05	104,551.34	209,102.68
8	SCI Multi-Purpose Cooperative	1,033,636.30	1,093,163.49	60,111.60	56,056.48	112,112.96
9	Allen Municipal Officials and Employees MPC	854,489.84	1,186,914.08	75,982.77	43,340.95	89,681.90
10	Tadian MPC	761,115.25	5,646,788.35	505,389.90	41,277.03	82,554.07

For Large Scale Category - with assets above P500,000,000.00

Prize for Top 1 – Brand New Toyota Hi-Ace

Prizes for Top 2 to 4 – P50,000; Top 5 to 7 – P25,000; Top 8 to 10 – P15,000

No	Name of Cooperatives	Net Premium	Capital 2019	Interest on Capital	Patronage Refund	Experience Refund
1	ACDI MPC	177,062,172.74	497,379,068.78	49,737,906.88	9,602,489.50	19,204,979.07
2	First Community Cooperative	128,338,023.57	604,832,266.80	59,851,478.15	6,950,066.65	13,910,133.35
3	Air Cavaliers Credit Cooperative	4,207,453.50	200,000.00	11,061.71	228,179.90	456,359.79
4	San Francisco Government Employees MPC	3,931,617.44	5,320,438.03	173,324.68	213,220.67	426,441.34
5	Kapalong Cooperative	3,731,677.72	275,821.84	27,582.18	202,377.48	404,754.96
6	Agdao MPC	2,502,321.41	29,027,095.60	2,077,709.56	130,706.65	266,413.31
7	Abra Diocesan Teachers and Employees MPC	2,327,016.30	996,595.17	99,659.52	126,199.45	252,398.91
8	Sta. Cruz Savings & Development Cooperative	1,883,997.30	1,205,059.61	96,740.98	92,173.51	194,347.03
9	BCS Credit Cooperative	1,731,014.59	4,149,510.28	414,950.89	93,876.91	187,753.82
10	USPD Savings and Credit Cooperative	1,643,711.47	4,314,689.50	431,468.95	89,142.26	178,284.52

XIII. PROCLAMATION OF WINNERS IN THE ELECTION

Mr. Blanco, ELECOM Secretary, announced the result of the election, as follows:

Regular Members of the Board of Directors:

Name of Candidate	Votes Garnered
1. Mr. Isagani B. Daba	7,615,311
2. BGen. Lorenzo R. Sumicad AFP (Ret)	4,202,062
3. Mr. Roberto C. Mascariña	889,726
4. Mr. George J. Pupa	770,666

Election Committee:

Name of Candidate	Votes Garnered		
1. Mr. Danilo M. Capili	13, 477, 765		

Audit & Inventory Committee:

Name of Candidate	Votes Garnered
1. Mr. Jaysan Ray N. Chee	7,349,972
2. Ms. Wilma D. Gidaya	3,321,744
3. Mr. Jerson S. Remo	2,806,049

(See Annex B – List of Cooperatives who voted during the election.)

Therefore, based on the foregoing, the following are hereby declared winners and will assume their post as REGULAR MEMBERS OF THE BOARD OF DIRECTORS for a period of two (2) years, to wit:

- 1. Mr. Isagani B. Daba
- 2. BGen. Lorenzo R. Sumicad AFP (Ret)
- 3. Mr. Roberto C. Mascariña
- 4. Mr. George J. Pupa

Therefore, based on the foregoing, the candidate stated below is hereby declared as winner and will assume his post as MEMBER OF THE ELECTION COMMITTEE for a period of two (2) years, to wit:

1. Mr. Danilo M. Capili

Therefore, based on the foregoing, the candidates stated below are hereby declared winners and will assume their post as MEMBERS OF THE AUDIT & INVENTORY **COMMITTEE** for a period of two (2) years, to wit:

- 1. Mr. Jaysan Ray N. Chee
- 2. Ms. Wilma D. Gidaya

After the proclamation of winners, Mr. Blanco turned over the floor to Chairperson BGen. Evangelista.

XIV. NEW BUSINESS

Chairperson BGen. Evangelista asked Atty. Manzanares if there are unfinished or new business. Atty. Manzanares stated that Fr. Antonio Cecilio T. Pascual, 1CISP Board of Director, mentioned a probable unfinished business. However, Fr. Pascual replied to defer the suggestions to the new set of directors.

XV. CLOSING PRAYER

The general assembly meeting was concluded with an uplifting and inspiring words as 1CISP Treasurer, Ms. Leonila R. Medina representing Sacred Heart Parish Development Cooperative led the closing prayer.

XVI. ADJOURNMENT

President Miclat thanked the coop-members for participating on the first virtual GA. He highlighted that the event could not be accomplished if not for the support of the Board of Directors, the management, the member committees and its partners. He thanked the Board of Directors led by Chairperson BGen. Evangelista in the last 6 years in steering 1CISP to what it is now. President Miclat thanked the outgoing Board of Directors for their untiring support to the Management and hoped that they will be back again serving 1CISP in one way or another to push the organization to its limits and serve more cooperators in the future.

 On behalf of the members of the Board, Chairperson BGen. Evangelista also commended Dir. Bacani who had the longest stay in 1CISP as director and witnessed the ups and downs of the organization. He informed the general assembly that there are four (4) outgoing board including himself, Vice Chair Imelda S. Magabilen, Dir. Senen C. Bacani and Dir. Benjamin T. Que, who performed excellently including the rest of the Board.

Chairperson BGen. Evangelista welcomed the new set of Board led by Mr. Isagani B. Daba. He also expressed his appreciation to the management and the outsource provider on the success of the event. He also thanked all the cooperative leaders for taking their time to attend in the 1CISP's general assembly.

With no other matters to be discussed, Mr. Jasper Gelacio of INCOME Davao, moved for the adjournment, duly seconded by Ms. Marcosa B. Dela Cruz of Surallah North District Public School Teachers MPC. Thus, the assembly meeting was adjourned at 1:30 p.m.

Certified True and Correct:

ATTY, LYMAN A. MANZANARES

Co-operative Secretary

Attested:

FR. ANTON CT. PASCUAL

1CISP Chairperson